

IN THE UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF TEXAS
MARSHALL DIVISION

BRIGHT RESPONSE, LLC * Civil Docket No.
 * 2:07-CV-371
VS. * Marshall, Texas
 *
 * August 5, 2010
GOOGLE, INC., ET AL * 1:10 P.M.

TRANSCRIPT OF JURY TRIAL
BEFORE THE HONORABLE JUDGE CHAD EVERINGHAM
UNITED STATES MAGISTRATE JUDGE

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(Proceedings recorded by mechanical stenography,
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12 * * * * * *

13 P R O C E E D I N G S

14 (Jury out.)

15 LAW CLERK: All rise.

16 THE COURT: Please be seated.

17 Ms. Doan, tell me what you need to tell
18 me.

19 MS. DOAN: Your Honor, the questions I
20 specifically asked --

21 THE COURT: Go to the podium.

22 MS. DOAN: Sorry.

23 I am terribly sorry. I did not think --
24 I do not recall asking any questions about Erich
25 Spangenberg's other locations. I know the purpose of
that motion in limine. I didn't get anywhere close to
that.

1 THE COURT: Well, there's another,
2 though, that talked about Bright Response's affiliates
3 and other litigations.

4 MS. DOAN: I have --

5 THE COURT: No. 27.

6 MS. DOAN: Yes, sir. And I have the
7 question that I asked, and I didn't -- I think the
8 question was only directed to this litigation. He was
9 in town for this litigations.

10 THE COURT: Well, I thought it was
11 directed towards -- on behalf of this company and other
12 companies that he's an officer, TechDevelopment (sic).

13 I've looked at the transcript.

14 MS. DOAN: I have not seen a transcript,
15 Your Honor. I did not intend to go there.

16 THE COURT: Well --

17 MS. DOAN: I'm very, very sorry.

18 THE COURT: I'm going to instruct the
19 jury that the questions you asked were in violation of
20 the order of the Court, that I had excluded the evidence
21 because it was irrelevant, and it's a waste of the
22 jury's time.

23 It's irrelevant, because it
24 doesn't have -- there's nothing legally improper with a
25 person or a company investing in intellectual property

1 and asserting it against others accused of infringement.

2 MS. DOAN: I agree, Your Honor.

3 THE COURT: I'm going to tell the jury
4 that many large companies use their intellectual
5 property in the same way, even if they don't make
6 products covered by the patents that they own. And the
7 law requires the Court and the jury to treat the
8 Plaintiffs of intellectual property with the same
9 respect that intellectual property owned by large
10 corporations is treated, and that counsel for Yahoo!
11 knew that when she asked the questions.

12 And it's up to the jury to decide whether
13 that was done to distract the jury from the merits of
14 the case.

15 Now, I'm going to deduct 30 minutes from
16 your trial presentation time and 25 percent of the time
17 that I'm going to assign to Yahoo! for final argument.

18 Now, these limine orders have teeth, and
19 I'm finding that that was in violation of my order in
20 limine.

21 Bring the jury in.

22 (Pause in the proceedings.)

23 THE COURT: All right. Stand at ease for
24 three minutes.

25 LAW CLERK: All rise.

1 (Recess.)

2 (Jury in.)

3 THE COURT: Please be seated.

4 Ladies and Gentlemen, before lunch, you
5 heard testimony concerning the extent to which the
6 witness had been in town for patent cases that involved
7 Bright Response and other entities.

8 The questions were asked in violation of
9 an order of the Court excluding that type of testimony.
10 I excluded the evidence from the case, because it has no
11 relevance to the issues that you're going to be
12 deciding, and, frankly, it's a waste of your time.

13 It's irrelevant to this case, because
14 there's nothing legally improper with a person or a
15 company investing in intellectual property and asserting
16 it against others that are accused of infringement.

17 In fact, many large companies use their
18 intellectual property in the same way, even if they
19 don't make products that are covered by the patents that
20 they own.

21 The law requires the Court and the jury
22 to treat the Plaintiff's intellectual property with the
23 same respect that the intellectual property owned by
24 large corporations is treated.

25 Now, counsel for Yahoo! knew that when

1 she asked the questions, and, therefore, it's up to you
2 to decide whether those types of questions were asked to
3 distract you from the merits of the case.

4 Any additional questions?

5 MS. DOAN: No, Your Honor. Pass the
6 witness.

7 THE COURT: Redirect?

8 MR. HUESTON: Very briefly, Your Honor.

9 REDIRECT EXAMINATION

10 BY MR. HUESTON:

11 Q. Mr. Sheafe, you were asked a number of
12 questions about Yahoo! patents and patent categories and
13 whether they were submitted to the Patent Office.

14 Let me ask you this: Do you know whether
15 Yahoo! made the claim that any of those patents or
16 patent categories that were referenced in cross
17 invalidate the Rice patent in this case?

18 A. Not to my knowledge, no, sir.

19 Q. In the reexamination process, Mr. Sheafe, do
20 you know whether Yahoo! had a chance to submit patents
21 of its choosing to the Patent Office with its request
22 for reexamination?

23 A. Yes, sir. As I said before, it's my
24 understanding that they can submit whatever they would
25 like to that they feel maybe invalidate it.

1 Q. Did you or Bright Response take any actions to
2 prevent Yahoo! from submitting any patents of its
3 choosing?

4 A. No, sir. Not only are we not allowed to do
5 that, we wouldn't want to do that.

6 Q. Did the Patent Office confirm or reject Claims
7 30, 31, and 33 in this case?

8 A. They have confirmed them in all instances.

9 MR. HUESTON: No more questions.

10 THE COURT: Recross?

11 MS. DOAN: No questions, Your Honor.

12 THE COURT: All right. You may step
13 down.

14 Who will be your next witness?

15 MR. FENSTER: Your Honor, Bright Response
16 rests.

17 THE COURT: All right.

18 Counsel, approach.

19 (Bench conference.)

20 THE COURT: You had a stipulation that
21 you can reserve motions for judgment as a matter of law
22 until the end of the day, after I have told the jury
23 that they will be deemed to be timely made at the close
24 of the Plaintiff's case.

25 MS. DOAN: That's fine, Your Honor.

1 THE COURT: All right.

2 (Bench conference concluded.)

3 THE COURT: Ladies and Gentlemen, we are
4 at milestone in the case. You've heard all the evidence
5 that the Plaintiff is going to offer in support of
6 what's called the Plaintiff's case-in-chief.

7 We're now moving into the Defendants'
8 case-in-chief.

9 With that, Mr. Verhoeven and
10 Mr. Rooklidge, you may call your first witness.

11 MR. VERHOEVEN: Thank you, Your Honor.
12 Google calls Jeff Huber.

13 And may I approach while we get him?

14 THE COURT: Yes.

15 MR. VERHOEVEN: He needs to be sworn,
16 Your Honor.

17 THE COURT: Okay.

18 MR. VERHOEVEN: Your Honor, we would like
19 to -- sorry.

20 THE COURT: Just a second.

21 Okay.

22 (Bench conference.)

23 MR. VERHOEVEN: There's only one question
24 that I'm a little concerned about not filing any motion
25 in limine, and that is when I asked him if he's a senior

1 executive. He's on the Operating Committee, and I asked
2 him, if the 65 million was presented to the Operating
3 Committee, would they agree to pay that.

4 He said no, and I said, well, what would
5 you do. And he said, well, we are a company of 10,000
6 engineers, and we would build something different and
7 better.

8 Now, I don't want any question that --
9 that goes to the design-around stuff you excluded, Your
10 Honor, so I'll tell him not to get into that, if you
11 don't want to. But that's what he said in response to
12 my question when I talked to him yesterday.

13 THE COURT: But you're not going to go
14 into any specific design-arounds?

15 MR. VERHOEVEN: Absolutely not.

16 THE COURT: It's permissible.

17 MR. VERHOEVEN: Thank you, Your Honor.

18 (Bench conference concluded.)

19 THE COURT: All right. Sir, raise your
20 right hand and be sworn.

21 (Witness sworn.)

22 MR. VERHOEVEN: Proceed, Your Honor?

23 THE COURT: Yes, please.

24 MR. VERHOEVEN: Thank you.

25 JEFF HUBER, DEFENDANTS' WITNESS, SWORN

DIRECT EXAMINATION

BY MR. VERHOEVEN:

Q. Good morning, Mr. Huber.

A. Good morning -- good afternoon.

Q. Good afternoon; that's right.

Would you please state your full name for the record.

A. It's Jeff Huber.

Q. Have you ever given any testimony in a trial before?

A. I have not.

Q. Okay. Remember to speak into the microphone, and the court reporter needs to hear you.

A. Right.

Q. Let me ask you a few questions about your background.

Where did you grow up, sir?

A. I grew up on a small dairy farm near a very small town in the Midwest, specifically Monee, Illinois, population 237.

Q. Where did you go to school?

A. I went to the University of Illinois where I got a degree in computer engineering in 1989. I was the second person in my family to go to college. I have five siblings.

1 And then in 1994, I went to Harvard University
2 and got a master's in business administration, an MBA.

3 Q. Mr. Huber, are you married?

4 A. I am. Just celebrated our tenth anniversary
5 last week. I have two children, an eight-year-old son
6 and a seven-year-old daughter.

7 Q. Where do you currently work, Mr. Huber?

8 A. I work at Google.

9 Q. What is your current title at Google?

10 A. My title is Senior Vice President of
11 Engineering.

12 Q. How long have you been in your present
13 position?

14 A. I've been in my position for -- for the entire
15 time, for seven years. The -- my title has changed over
16 time. My responsibilities have been consistent.

17 I was first Director of Engineering, then Vice
18 President of Engineering. Now in the last several
19 years, Senior Vice President of Engineering.

20 Q. Now, in your current role as Senior Vice
21 President of Engineering at Google, can you describe for
22 the jury what your primary responsibilities are?

23 A. Yes. As mentioned throughout, I've been
24 responsible for advertising systems and products,
25 including AdWords, which has been the topic of

1 discussion today.

2 I'm responsible for the overall engineering
3 and operations, creation of the technology, operation of
4 the products and systems. In addition to my advertising
5 responsibilities, I'm also responsible for our efforts
6 around online shopping, payments, billing.

7 I've also been responsible for our free
8 consumer products, things like Gmail, Google Calendar,
9 GoogleBox, Google Voice, and the versions of those that
10 we sell to business -- small businesses, enterprise,
11 large business as well as providing free to colleges and
12 universities and schools.

13 Q. Your position at Google, is it fair to
14 characterize that as a pretty senior position?

15 A. I think it is a senior position, yes.

16 Q. Okay. And you have people who report to you?

17 A. Yes. I'm responsible for over 2,000 people at
18 Google, mostly software engineers, computer scientists.
19 Roughly, one out of eight people that work at Google are
20 on my team.

21 Q. What is the most senior level executive
22 committee at Google, sir?

23 A. That's called the Operating Committee or the
24 OC.

25 Q. And how many people sit on the Operating

1 Committee?

2 A. There's 15 senior executives on the Operating
3 Committee.

4 Q. And are you a member of that committee, sir?

5 A. I am and have been for the last four years,
6 since 2006.

7 Q. What are some of the other members of the
8 committee?

9 A. The CEO of the company, Eric Schmidt, is a
10 member of the Operating Committee as well as the
11 founders of Google, Larry Page and Sergey Brin.

12 Q. Now, did you work somewhere before you joined
13 Google, sir?

14 A. I did. I worked at eBay, and at @Home
15 Network. It was later known as Excite@Home after an
16 acquisition.

17 Q. And eBay, that's the online auction site?

18 A. Yes. It's the online auction site used by
19 millions and millions of people.

20 Q. What was your title at eBay, sir?

21 A. My title there was Vice President of
22 Architecture and Systems.

23 Q. And what were your responsibilities as Vice
24 President of Architecture and Systems at eBay?

25 A. So my team and I built out all of the major

1 functions of eBay, including the auction itself, the
2 marketplace search within eBay. It was -- I had a team
3 of over 200 engineers working in those functions.

4 Q. So that was an engineering position as well?

5 A. It was an engineering position, but it had a
6 pretty substantial business and strategy piece to it.

7 So, for example, I drove the eBay strategy
8 around enabling businesses to connect into eBay, to list
9 their items that drives now about half of eBay's
10 traffic.

11 Q. Did you mention Excite@Home as another place
12 you worked?

13 A. Yes. So it was originally @Home Network. I
14 was a very early employee there. @Home was building out
15 the high-speed broadband networks working with cable
16 companies.

17 We had all of the major cable companies as our
18 customers in North America, Europe, Asia. Also, we had
19 over 8 million paying high-speed Internet subscribers.
20 And then Excite was a very popular search engine and
21 portal in the 1990s that had over a hundred million
22 active users.

23 Q. I'm not sure I asked you this. What was your
24 position at Excite?

25 A. I was the Senior Vice President of

1 Engineering.

2 Q. That was another technical position?

3 A. It was a technical position, but, you know,
4 like eBay, it had a pretty substantial business and
5 strategy piece.

6 So, for example, for @Home Network, I wrote
7 the original documents that were used for @Home's
8 initial public offering when they became a public
9 company.

10 Q. Now, when did you join Google?

11 A. I joined Google in the fall of 2003.

12 Q. And what was your title when you joined?

13 A. When I started, I was Director of Engineering.

14 Q. And now you're Senior Vice President of
15 Engineering; is that right?

16 A. That's correct.

17 Q. So you -- you've changed your title over time?

18 A. Title is -- has changed with promotions. My
19 responsibilities have grown, as mentioned. The
20 consistent part is around the advertising systems.

21 Q. Is it fair to say that you're very familiar
22 with the way that Google AdWords works?

23 A. Between working on the systems for seven
24 years, yes, I'm very familiar with the systems.

25 Q. Are you also familiar with the history of

1 advertising in connection with search at Google?

2 A. Yes, I am. I'm familiar with the history of
3 advertising search. I'm history -- I'm familiar with
4 history of Google in general from being there for seven
5 years, by being on the Operating Committee for four
6 years, and I've actually shared an office with two of
7 the first ten employees of Google the entire time that
8 I've been there. So I'm very familiar with it.

9 Q. How many engineers work at Google?

10 A. Coming up on 10,000, but 9,500 engineers
11 currently.

12 Q. Let's talk a little bit about the history of
13 Google.

14 When was Google founded?

15 A. Google was founded in the fall of 1998.

16 Q. And how big was Google when it was founded?

17 A. It was very small. It was -- I mentioned the
18 founders earlier. It was two of them, just Larry Page
19 and Sergey Brin. They were graduate students at
20 Stanford University when it was founded.

21 Q. And do you -- do you have an understanding as
22 to where their first office was when they founded
23 Google?

24 A. It was in the garage of a friend of theirs.
25 Her name is Susan Wojcicki. She's also still with

1 Google today, and, in fact, has been my -- I share an
2 office with Susan and have for the last five years.

3 Q. Do you have an understanding as to what
4 Mr. Page and Mr. Brin were working on during this very
5 early timeframe, sir?

6 A. Yes. They were working on building an
7 internet search engine.

8 Q. And can you explain to the jury at a very high
9 level what is a search engine?

10 A. Yes. So a search engine is a website or an
11 internet site where you go to find whatever you're
12 interested across the internet.

13 So, for example, if you go to www.google.com,
14 there's a search box that's presented there. You can
15 type in a word or two or three, or whatever you're
16 interested in.

17 Google or other search engines will go out and
18 look across all the information that they have indexed
19 of information across the web, bring back the results
20 for you to click on and find what you're looking for.

21 Q. Now, the technology that Mr. Page and Mr. Brin
22 were working on, did that relate to a search engine, and
23 if so, can you explain to the jury at a high level how?

24 A. Yes. The specific technology they were
25 working on was a thing called PageRank, which was an

1 insight that they had that was really a big
2 breakthrough.

3 It -- so PageRank is an algorithm for link
4 analysis. So if you think about web pages, they have
5 the -- the links to other places. The PageRank
6 algorithm was a way of understanding how all of the
7 links across the internet interrelate.

8 So they understood the trust between sites,
9 and because of that, were able to deliver dramatically
10 better results than other products that were out there
11 at the time, including where I was working, which was
12 the Excite search engine.

13 Q. Was this a technology -- this PageRank
14 technology, was this important to Google?

15 A. It was very important. It was, as mentioned,
16 a conceptual leap in how people thought about things,
17 because before that, search engines just worked by
18 looking at words on a page. So it would do naive things
19 like if there were a word that was repeated on the page,
20 they would think that was important, and that would be
21 ranked higher.

22 PageRank, instead, was able to leverage the
23 distributed knowledge of everyone that was out there
24 building web pages and websites to provide much, much
25 better results. And it was the foundation on which the

1 business was made. It was started and ultimately became
2 a successful product.

3 Q. Now, let's switch subjects to AdWords, which
4 is the technology that's accused in this case.

5 Mr. Huber, back in 1998, based on your
6 understanding when Mr. Page and Mr. Brin were just
7 starting Google, was Google displaying any advertising
8 in connection with search results back then?

9 A. In that timeframe, no, there was no -- there
10 were no ads on Google. It was just the search results
11 and basically still a research product in some respects.

12 Q. And when did Google get into providing
13 advertising in connection with search?

14 A. Google started experimenting with advertising
15 first in 1999, but the first recognizable product was
16 released in October 2000, which was then a way for
17 advertisers to come in and sign up for advertising
18 themselves.

19 Q. Did there come a time when Google started
20 using the name AdWords in connection with its
21 advertising?

22 A. It was that product released in October of
23 2000 where AdWords was first used.

24 Q. Okay. Now, this first AdWords system back in
25 2000, can you describe generally to the jury, how did

1 that work?

2 A. Sure. So an advertiser was able to come in to
3 a site that Google provided, adwords.google.com,
4 indicate that they want to provide advertisements that
5 matched Google searches.

6 And the way they did that was providing
7 keywords which were topics that they wanted to advertise
8 on. They would then say how much they were willing to
9 pay each time one of their ads was shown. That was
10 called impression-based pricing. An impression is every
11 time you're viewing one of your search results or
12 basically viewing a page on Google. So they paid every
13 time an ad was shown.

14 And for the history, the first advertiser that
15 signed up in a few minutes after that product was
16 launched was a little merchant selling live Maine
17 lobsters. You could order through the mail and make a
18 lobster dinner.

19 Q. So let me slow down. You've got a lot of
20 information, so let me slow it down a little bit.

21 Can you explain to the jury what you mean when
22 you say impression-based?

23 A. Sure. A bit more on that.

24 So as mentioned in impression, if you do a
25 Google search, we bring back the results for you. It's

1 a combination of web pages that are a match for your
2 search.

3 We also show some advertisements specifically
4 at the top and on the side, around the search results.

5 Anytime that you submit a query and you get
6 those results back, that's called an impression. So
7 basically every time you do a search.

8 And specifically in the advertising system
9 then, an advertiser paid on a per-impression basis. So
10 they would say I'll give you a penny or two cents or
11 five cents per impression. They paid every time an
12 impression was shown.

13 The complication of that is that it meant the
14 advertiser was bearing all of the risk, because they
15 didn't know if a user was interested in what they were
16 doing, or if we were showing them on the right results.
17 So there was a lot of risk that the advertiser bore.

18 Q. Now, I think you also mentioned in this first
19 AdWords system back in 2000 that advertisers would pick
20 keywords; is that right?

21 A. That's correct. An advertiser would pick a
22 keyword. And what they're doing there is find the
23 topics that they want to advertise on.

24 So an example of the live Maine lobster is
25 they might do lobsters, live lobsters, lobsters by mail

1 as examples of their keywords. They would also in that
2 system provide the ads for what we call the ad creative,
3 which is basically the -- the content that they want to
4 show in their ad display, which is basically a title, a
5 one-line description, and then a URL or physically the
6 link of how -- the thing you click on to get to their
7 website.

8 Q. And you're still talking about the initial
9 system back in 2000. If someone like myself were to
10 type a search query, how would that work in connection
11 with these keywords that the advertisers picked back
12 then, in 2000?

13 A. Okay. We would take your query, yours as the
14 user, and match that against the keyword that was
15 provided by the advertiser, match those, look for ads,
16 candidate ads to show, and then display them.

17 Q. Did there come a time when technology for
18 AdWords changed?

19 A. Yes. There was -- the next significant change
20 in the system happened in October of 2002.

21 Q. Okay. And what happened in 2002?

22 A. So 2002 was a very big shift for the system,
23 in the product. And specifically, there were two things
24 that were introduced there.

25 One is that the pricing model for the

1 advertiser changed. So instead of being
2 impression-based, it changed to being what we call a
3 cost per click, or click-based.

4 So I as an advertiser only have to pay if a
5 user actually clicks on my ad and is delivered to a site
6 where I can sell them something. So the whole model
7 changed for the advertiser in terms of how they think
8 about risks.

9 The other major change was we have an auction
10 that is used to decide which ads to show and which order
11 to show them in.

12 Obviously, whether you show or not is
13 important, because if you don't show, you can't get a
14 click. But also, the order matters a lot, because ads
15 that are at the top of the results get a lot more people
16 to click on them, because Googling the top things that
17 are at the top are more interesting and more relevant.
18 The change in the auction was to use what we call the
19 clickthrough rate as a major piece -- a major component
20 of the auction.

21 Q. Okay. So if I understand you correctly, in
22 2002, the business model for AdWords, as it relates to
23 advertisers, changed from impression-based to
24 cost-per-click-based; is that correct?

25 A. Correct.

1 Q. And in that instance, from 2002 on,
2 advertisers only paid to use AdWords, if a user clicks
3 on their ad?

4 A. That is -- that is correct.

5 Q. Okay. Now, this change in 2002, how would you
6 rank that in importance to Google vis-a-vis, for
7 instance, PageRank and the institution of AdWords and
8 other innovations at Google?

9 A. It's a very big one. The one I should
10 probably say a little bit more about is the use of the
11 clickthrough rate in the auction.

12 Q. Okay.

13 A. Because what's happening there is essentially
14 we're able to use all of the knowledge of Google users
15 to make the advertising results more and more relevant.

16 So what happens in the auction, there's two
17 pieces of it. One is the bid that the advertiser
18 provided.

19 That's essentially their vote of how important
20 this is to them for how much they want to acquire a
21 customer.

22 The other piece of the auction is -- actually,
23 just multiple these numbers together is the clickthrough
24 rate of the ad. The clickthrough rate is determined by
25 all of the users clicking on an ad and saying that's

1 important.

2 And when we talk about clickthrough rates,
3 it's expressed as a percentage number. So, for example,
4 if you say something has a 5-percent clickthrough rate,
5 that means that if we showed it to a hundred people,
6 about five would click on it -- not about five -- five
7 would click on it and thereby express that that was a
8 relevant useful result for them.

9 So by using the clickthrough rate in the
10 auction and taking it into account both the advertiser's
11 vote of how much they want to get a customer, the
12 customer's vote on how relevant and useful this is to
13 them, we were able to create great dynamics in the
14 system and provide much better results for our end
15 users.

16 It was a dramatic shift. We talked about
17 PageRank earlier and how important that was to the early
18 days of Google, and it's really the foundation of which
19 Google started. That changed. In October 2002 was as
20 significant for ad systems and the success of the ad
21 systems as PageRank was for Google originally.

22 Q. Okay. Now, Mr. Huber, have you heard the term
23 SmartAd Selection System?

24 A. I have. We call it SmartAds.

25 Q. Can you explain to the jury at a high level

1 what is SmartAds?

2 A. SmartAds is an improvement over the system
3 that we had in 2002. I mentioned the auction that has
4 both the advertiser bid and the user's clickthrough
5 rate.

6 If you think about the auction, one of those
7 things that we need to do there is to essentially
8 predict the clickthrough rate, because at the time we're
9 showing it to -- to you, you haven't taken any action
10 yet. We don't know what you're going to do. So we have
11 to take a guess what your clickthrough rate is going to
12 be for your specific situation, your query, where you
13 are, et cetera.

14 And SmartAds is an improvement over the model
15 that we had in 2002 to do that.

16 Q. Okay. Now, you are the Director of
17 Engineering in 2004 when SmartAds was implemented; is
18 that right?

19 A. That's correct. I started in 2003.

20 Q. Were you responsible for the development and
21 launch of SmartAds?

22 A. I was. The project had started a little bit
23 before I got there, but I was responsible for a
24 significant portion of the development and ultimately
25 its launch and rollout.

1 Q. Can you explain to the jury the difference in
2 the way that the click -- clickthrough rate was used
3 before you had SmartAds and after you had SmartAds?

4 A. It's conceptually very similar. As I
5 mentioned in the 2002 product, which was a big leap, we
6 started using clickthrough rate in the auction. We had
7 to predict clickthrough rates then. It's conceptually
8 very similar.

9 SmartAds is a better way of doing that,
10 because we were able to design the system to use a lot
11 more data, a lot more variables, and also a big part of
12 it we had to evolve to support the huge data volumes
13 we're seeing from both the popularity of Google and
14 advertisers using the ad system after the 2002 launch.

15 Q. If you were to rank the change or improvement
16 of SmartAds in 2004 versus the change in 2002, could you
17 help give us some flavor of how big of an innovation
18 this was?

19 A. So I mentioned 2002. I compared it to
20 PageRank originally where it was just a conceptual leap
21 that nobody had done previously. It was important to
22 the ad system as PageRank was to Google.

23 The 2004 change was a -- it was a nice
24 improvement. It was an incremental, evolutionary
25 improvement as opposed to revolutionary like 2002 was.

1 Q. The AdWords system in 2002, did that system --
2 let me withdraw the question.

3 I think you said the initial AdWords system
4 back in 2002, one of the things it did was it took a
5 query and processed that against an advertiser
6 submitting a keyword, right?

7 A. Yes. The user's query against advertiser's
8 submitted keywords. And that's consistent.

9 Q. Sorry?

10 A. That's consistent throughout 2002/2004 today.

11 Q. That was going to be my question.

12 So throughout these different iterations, that
13 functionality has remained in place; is that right?

14 A. That has been consistent.

15 Q. Okay. And does AdWords, after SmartAds, does
16 that use the auction that was in the earlier technology
17 as well?

18 A. Correct. It uses conceptually the same
19 auction as 2002.

20 Q. Now, how often does Google -- since you've
21 been there at least, how often does Google improve
22 networks?

23 A. Everything we're doing across Google, we're
24 continually improving changes in the ad system is
25 completely consistent with that. Across the ad system,

1 we make on the order of 30 quality changes per quarter.
2 Quality changes are trying to improve the quality
3 results we show for users. So that's approximately -- a
4 quarter is three months; that's roughly two weeks of the
5 improvements we make.

6 Across the entire ad system which has a bunch
7 of other functions and functionality, including things
8 that advertisers use to set up and manage their -- their
9 accounts, there's about a hundred changes per quarter.

10 Q. Why does Google keep changing the system, sir?

11 A. So part of it is Google believes -- they're a
12 technology company. We believe in innovation. We
13 believe that by making our product better and better, we
14 will make our users happy, and they'll continue to use
15 us.

16 There's lot of other choices out there. You
17 can use other search engines. Advertisers can find
18 other ways to reach customers. So we believe that we
19 have to keep getting better.

20 Q. Is -- does the SmartAds system, in your view,
21 what has made AdWords so successful?

22 A. I think SmartAds is a piece of the puzzle but
23 a relatively small piece. If you think about, you know,
24 the big change that happened in 2002, which was the
25 conceptual change that balanced the risk for advertisers

1 in a great experience in terms of relevant ads for
2 users, was a huge part of it.

3 If you think about -- I mean, just the -- the
4 success and usefulness of Google search -- I mean,
5 people come to Google to use Google search. They don't
6 come to use the ad system as much as I would like to
7 think they do. They're using our great products.
8 They're using our products like Gmail. So just the user
9 base is a huge part of it.

10 There is also, as I mentioned earlier, the
11 advertiser's side of everything it takes for an
12 advertiser to set up and run and manage their campaign.
13 We have thousands of salespeople that interact with them
14 on a regular basis. We provide great measurability for
15 the kind of investment or the money that they spend on
16 Google advertising.

17 Q. Mr. Huber, have you ever heard of the phrase
18 case-based reasoning?

19 A. I have heard of case-based reasoning.

20 Q. When did you first hear of it?

21 A. So I was a student at the University of
22 Illinois taking computer engineering, computer science
23 classes, and I took classes in expert systems,
24 artificial intelligence, and case-based reasoning was
25 one of the topics there.

1 I additionally worked on a project when I was
2 out of school as a young engineer on an expert system --
3 case-based expert system that was being developed for an
4 investment bank.

5 Q. Does AdWords use case-based reasoning?

6 A. No. AdWords does not use case-based
7 reasoning.

8 MR. FENSTER: Objection, Your Honor,
9 improper opinion testimony.

10 THE COURT: Well, the witness has not
11 been identified as an expert witness in this case. I
12 will allow him to briefly state what his understanding
13 is as one familiar with the system. So to that extent,
14 I will overrule it.

15 He's answered the question.

16 MR. VERHOEVEN: Yeah, he has, Your Honor.

17 THE COURT: So move along.

18 MR. VERHOEVEN: Thank you.

19 Q. (By Mr. Verhoeven) Mr. Huber, you mentioned
20 speed a moment ago. If I go on to google.com and I
21 enter a search query today, then hit the search button,
22 how long does it take Google to return search results on
23 ads?

24 A. It's very fast. Our goal is less than a half
25 a second. I did a search last night and just as an

1 example, it was .33 seconds, which is 330 milliseconds,
2 330/1000 of a second.

3 Q. So the whole process that you're talking about
4 earlier, about how AdWords works, is accomplished within
5 that timeframe?

6 A. Yes. If you think about what's happening
7 essentially in parallel, we're going out and looking
8 across all the content that Google has indexed across
9 the web, tens of billions of web pages.

10 In parallel, we're going out to the
11 advertising system, looking over all of the active ads
12 that we have, over 2 billion.

13 Bringing back the best matching ones. Running
14 the real-time auction, and then returning that to the
15 user in, you know, less than a half a second.

16 Q. How many active ads does Google have in its
17 database, roughly?

18 A. I mentioned it's over 2 billion. If you think
19 trying to get your head around a number like that,
20 it's -- if you put each ad on a piece of paper and
21 stacked up the pieces of paper, that would be a stack 86
22 miles high.

23 So if that was outside of the Square here, if
24 you tipped it over, the top would fall on Texarkana.

25 Q. Is the speed of response something that's

1 important to Google?

2 A. It's absolutely central to what we do. It's
3 part of the Google brand. It's part of the user
4 experience. It's part of what the users expect from
5 Google.

6 Q. And how is Google able to achieve such fast
7 speed in its responses?

8 A. It -- there's a huge investment and focus that
9 we put behind that from, you know, the very foundation
10 of the business on up.

11 So, for example, data centers. We have data
12 centers across the country and around the world. If you
13 think about starting with basics, the speed of light.
14 It's about 3000 miles across the country. At the
15 theoretically fastest you could get data from one place
16 to the other would be the speed of light. That takes
17 about 20 milliseconds or 50th of a second to get data
18 from one place to another.

19 Data through fiber is about another 10
20 milliseconds. 30 milliseconds, you have to go through a
21 network. There's some additional overhead on top of
22 that. It's about 50 milliseconds, or a 20th of a
23 second.

24 That, for us, is too slow, so we put data
25 centers -- built data centers, spent hundreds of

1 millions of dollars building data centers across the
2 country and around the world to get them closer to our
3 users to save, say, 25 milliseconds.

4 Beyond that, in the data centers that we
5 built, we build our own computers. We lay out the
6 motherboards. We make the physical layout of the
7 motherboard faster. We have engineers that are working
8 at the operating system level at the very deepest levels
9 to make the -- the core operating system faster.

10 We build all of the software that runs on
11 those in our clusters in our data centers to be able to
12 provide the fastest results possible. We're absolutely
13 obsessive about it, because it's so important to our
14 users.

15 Q. So I take it from that explanation that Google
16 responds to search queries automatically?

17 A. Yes. We respond to search queries
18 automatically.

19 Q. Does a human being ever review a search query
20 between the time it's submitted and prior to the time
21 that Google provides a response?

22 A. A human never is involved in the process, and
23 given it's returned in less than half a second, it would
24 be impossible to do so.

25 Q. If a user types in a search query on Google

1 that's using AdWords, is there ever an occasion in which
2 a user does not receive an automatic response?

3 A. A user always receives an automatic response,
4 assuming their electricity is on in their house, yes.

5 Q. Mr. Huber, I think you mentioned that you sit
6 on the Operating Committee, the most senior committee at
7 Google?

8 A. I do.

9 Q. Can you describe for me, what are the duties
10 of the Operating Committee?

11 A. The Operating Committee is responsible for the
12 overall performance and execution of the business. We
13 review budgets, significant investments, strategy, and
14 direction of the -- of the company.

15 Q. If Google were going to spend \$64 million on a
16 patent license, is that the sort of decision that would
17 have to be handled by the Operating Committee?

18 A. \$64 million is a lot of money. We would
19 absolutely bring it to the Operating Committee.

20 Q. Has Google ever spent \$64 million on a patent
21 license, sir?

22 A. We've never spent that much on a patent
23 license.

24 Q. Why not?

25 A. Google is a technology company. We have

1 nearly 10,000 engineers, some of the best engineers in
2 the world. We create technology and innovate. That's
3 what we do.

4 Q. If Google were told that if it wanted to
5 practice a patent and it would have to pay \$64 million,
6 would Google pay that?

7 A. We would not.

8 Q. What would you do?

9 A. As I mentioned, we're a technology company.
10 We believe in innovation for our users. We create
11 technology. We've got great engineers. We've invested
12 a lot to build up our team with some of the best
13 engineers in the country and in the world.

14 If there was some -- if there was somebody
15 that had technology that looked like it was close to
16 what we do, we would create new technology. We would
17 innovate. We would do something different. We would do
18 it better.

19 MR. VERHOEVEN: No further questions,
20 Your Honor. Pass the witness.

21 THE COURT: All right.

22 Cross-examination.

23 CROSS-EXAMINATION

24 BY MR. FENSTER:

25 Q. Good afternoon, Mr. Huber. My name is Marc

1 Fenster.

2 A. Good afternoon.

3 Q. Now, Mr. Verhoeven on direct asked you some
4 questions about the search engine that Google started
5 with when it was first founded.

6 Do you recall that?

7 A. I do.

8 Q. Now, you understand that the search engine has
9 nothing whatsoever to do with this case?

10 A. I don't understand the details of the case.

11 Q. Do you have -- do you know that it's not
12 relevant, that it's not accused in this case?

13 A. If you say so.

14 Q. Okay. Now, you testified on direct that
15 Google started serving ads in 2000; is that right?

16 A. That is correct.

17 Q. And that is well after the 1997 priority date
18 of the Rice patent at issue, isn't it?

19 A. 2000 is after 19 -- is after that.

20 Q. Yes. The Rice invention, the Rice patent
21 that's at issue in this case was -- has a priority date
22 of 1997, and Google didn't even start serving ads until
23 after that, correct?

24 A. Google started serving ads in October of 2000.

25 Q. Now, you testified that the SmartAds system

1 was implemented -- it was started in 2004, correct?

2 A. It was started in 2003. It was deployed in
3 2004.

4 Q. Okay. It was deployed in 2004. And that's
5 exactly consistent with what Dr. Rhyne testified to,
6 right?

7 A. I don't know Dr. Rhyne's testimony.

8 MR. VERHOEVEN: Objection, Your Honor.
9 This witness was sequestered under the Rule.

10 MR. FENSTER: Very well, Your Honor.

11 THE COURT: I'll sustain the objection.

12 Q. (By Mr. Fenster) Now, Google moved to Smart --
13 to the SmartAds system in 2003 and deploying it in 2004,
14 because it was an improvement over the prior system,
15 correct?

16 A. It was started in 2003 and was deployed in
17 2004. And, yes, the reason that we deployed it was
18 because we believed it was an improvement.

19 Q. Now, the old system, the 2002 system, is that
20 sometimes known at Google as the dumb ad server, dumb
21 ads?

22 A. It's also known as a creative stats model, but
23 yes.

24 Q. Now, when the SmartAds system -- when Google
25 switched from the dumb ads system to the SmartAds system

1 in 2004, did Google do any testing to evaluate the
2 improvements?

3 A. We did do testing, yes.

4 Q. And, in fact, you measured various metrics,
5 correct?

6 A. That is correct.

7 Q. You measured speed, correct?

8 A. Yes.

9 Q. And you measured relevance, correct?

10 A. Measured by clickthrough rate.

11 Q. Right.

12 Now, you testified on direct that both speed
13 and relevance are of utmost importance to you, correct?

14 A. That is correct.

15 Q. And you testified that the SmartAds system was
16 an incremental improvement over the prior system,
17 correct?

18 A. It was an incremental improvement.

19 Q. Now, when --

20 MR. FENSTER: Joseph, can you put up
21 Plaintiff's Demo Slide 24 from the opening, please?

22 Q. (By Mr. Fenster) Now, Mr. Huber, you testified
23 that one of the changes in the history of the system was
24 to go from impression-based to click-based pricing,
25 correct?

1 A. Yes, that's true.

2 Q. Okay. So the more clicks that Google gets,
3 the more money it gets, correct?

4 A. Mathematically, that's correct.

5 Q. And isn't it true that incremental
6 improvements in speed and relevance will increase the
7 number of clicks that Google gets on the AdWords
8 service?

9 A. Yes, although relevance isn't just -- as
10 mentioned, isn't just done by the SmartAds system by any
11 means.

12 Q. Right.

13 But the faster and the more relevant it is,
14 the higher the clickthrough rate, correct?

15 A. The more relevant results that we can show,
16 because we predict clickthrough rate better, because we
17 have more advertisers, because we have more ads, because
18 we have other pieces of the system that select
19 appropriate ones, there are many, many pieces of it.
20 But, yes, we work hard on improving the relevance of our
21 system.

22 Q. That's right.

23 In the SmartAds system, one of the
24 improvements was to increase the number of clicks that
25 Google got, correct?

1 A. It wasn't strictly to improve the number of
2 clicks. It's to improve the relevance for our users.

3 Q. Mr. --

4 A. -- because we can choose how many ads we want
5 to show.

6 Q. Mr. Huber, did the move from the dumb ad
7 system to the SmartAds system in 2004 increase the
8 number of clicks and clickthrough rate at Google
9 achieved?

10 A. It didn't -- it didn't improve the number of
11 clicks, because that's a tuning decision. It did
12 improve the relevance of the results that we showed.

13 Q. And by improving the relevance, you improved
14 the clickthrough rate, correct?

15 A. It did improve the clickthrough rates of the
16 ads that we showed.

17 Q. And that resulted in more revenue to Google,
18 correct?

19 A. Along with many other factors, yes.

20 Q. Now, you said that this was an incremental
21 improvement, correct?

22 A. Yes.

23 Q. Now, isn't it true that when you serve as many
24 ads as Google does that even a really small incremental
25 change can have a huge impact on revenue?

1 A. It's math. If we make a 1-percent
2 improvement, that's a 1-percent -- if we make a
3 1-percent improvement in modernization, which relevance
4 is a piece of, that is revenue.

5 Q. Right. And when you're serving 10 billion --
6 now -- let me back up.

7 AdWords responds to over 10 billion search
8 requests a day, correct?

9 A. That number seems a little bit high, but it is
10 billions.

11 Q. That's billions, right?

12 So even if you made a marginal improvement of
13 a couple percent, or even 1-percent improvement, when
14 you're serving billions of ads per day, that would have
15 a large impact on Google's revenues, correct?

16 A. Yes. There's another fact that we're not
17 taking into account, which is we do our best to measure
18 these systems when they come out. But there are many,
19 many factors that go into what ultimately is relevant
20 and the rate of modernization.

21 They also tend to -- because of the
22 inter-relation effect, you can't separate them out
23 easily. They also have a tendency to decay over time.

24 So, for example, our head of sales has said
25 that if we took all of the improvements that were done

1 that are claimed, we would be four times the size we are
2 today. So you have to be careful on working in
3 individual pieces.

4 MR. FENSTER: Objection, and move to
5 strike everything after yes.

6 THE COURT: Well, I will sustain the
7 objection. It's cross-examination, so if you can limit
8 your answer to a yes or no answer, please.

9 THE WITNESS: Sorry. This is my first
10 time.

11 THE COURT: That's alright. I'm not
12 fussing at you. Mr. Verhoeven is going to have a chance
13 to ask you some more questions, if you need to explain.

14 THE WITNESS: All right. Thank you.

15 THE COURT: You bet.

16 Q. (By Mr. Fenster) Mr. Huber, isn't it true that
17 since Google implemented AdWords in 2004, it has made
18 over \$25 billion from the AdWords system that's accused
19 in this case?

20 A. If you take the aggregate revenues per year,
21 yes, but it's -- again, people are coming to Google to
22 use Google search and all of our other products, so we
23 use AdWords for making money. But I wouldn't say they
24 come from ads.

25 Q. Now, you stated on direct that speed and

1 relevance were critical to the success of Google's
2 AdWords product, correct?

3 A. Critical to the success of all of our
4 products, including AdWords.

5 Q. Now, are you aware that Dr. Rhyne has
6 testified that some of the benefits of the Rice patent
7 are improving speed and relevance?

8 A. I --

9 MR. VERHOEVEN: Objection, Your Honor.
10 That's two questions.

11 THE COURT: Are you aware of it? Are you
12 aware of that or not?

13 THE WITNESS: I am -- I'm sorry. I don't
14 know what Dr. Rhyne testified.

15 Q. (By Mr. Fenster) All right. Now,
16 Mr. Verhoeven could have asked you anything on direct,
17 but what he chose to ask you was -- with respect to the
18 64-million-dollar question, he asked you would Google
19 pay \$64 million for a technology like this, correct?

20 A. He asked that.

21 Q. Now, Mr. Verhoeven didn't ask you on direct if
22 Google would have agreed to pay a 0.25-percent royalty,
23 did he?

24 A. No, he did not ask me that. We wouldn't do
25 that, because it turns into real numbers.

1 MR. FENSTER: Objection. Move to strike.

2 No further questions.

3 THE COURT: Sustained.

4 Additional questions?

5 MR. VERHOEVEN: Nothing further, Your

6 Honor.

7 THE COURT: From Yahoo!?

8 MR. ROOKLIDGE: Nothing, Your Honor.

9 THE COURT: All right. May this witness
10 be finally excused?

11 MR. FENSTER: Oh, I apologize. No
12 further questions.

13 THE WITNESS: May he be finally excused?

14 MR. FENSTER: Yes, Your Honor.

15 THE COURT: Objection from any other
16 parties?

17 MR. ROOKLIDGE: No, Your Honor.

18 MR. VERHOEVEN: No, Your Honor.

19 THE COURT: All right. Thank you for
20 coming.

21 THE WITNESS: Thank you.

22 THE COURT: Who will be your next
23 witness?

24 MR. PERLSON: Google calls Bartholomew
25 Furrow.

1 Bring him inside.

2 MR. VERHOEVEN: Your Honor, may I
3 approach while we're getting the witness?

4 THE COURT: Yes.

5 (Bench conference.)

6 MR. VERHOEVEN: If it's alright with Your
7 Honor I'd like to go back to the office and prepare for
8 tomorrow, but I don't want to leave without -- if that's
9 okay. I'll stay if you want me to stay, Your Honor.

10 THE COURT: Well, I mean, you can be
11 excused.

12 MR. VERHOEVEN: Thank you, Your Honor.
13 The last time I did that, it wasn't this firm. It was
14 opposing party. There was a comment that I wasn't here,
15 so I hope to avoid that.

16 THE COURT: I would hope people wouldn't
17 comment on the absence of counsel. I don't think that's
18 appropriate.

19 MR. SPANGLER: We won't do that, Your
20 Honor.

21 THE COURT: Certainly y'all are all ably
22 represented by multiple lawyers. Somebody needs to be
23 here for whatever reason. It's okay with me, and I
24 appreciate you letting me know before you do. I don't
25 have a problem with it.

1 MR. VERHOEVEN: Thank you, Your Honor.

2 (Bench conference concluded.)

3 THE COURT: All right. Mr. Furrow, would
4 you raise your right hand for me to be sworn in.

5 (Witness sworn.)

6 THE COURT: All right. Come around, sir.
7 Have a seat. And if you don't mind, try to speak up and
8 talk into the microphone.

9 THE WITNESS: How's this?

10 THE COURT: We'll see.

11 BARTHOLOMEW FURROW, DEFENDANTS' WITNESS, SWORN

12 DIRECT EXAMINATION

13 BY MR. PERLSON:

14 Q. Good afternoon, Mr. Furrow.

15 Would you please state your full name so we
16 can get it on the record.

17 A. Bartholomew David Furrow.

18 Q. Now, Mr. Furrow, where do you currently work?

19 A. I work at Google.

20 Q. And how long have you been working at Google?

21 A. A little bit under four years.

22 Q. And can you tell us what your current title is
23 at Google, please?

24 A. I'm Senior Software Engineer.

25 Q. And do you work in any particular group within

1 Google?

2 A. I work on the ads quality team.

3 Q. What's the ads quality team?

4 A. It's a team responsible for making sure that
5 the ads we show to users that visit the Google website
6 are relevant to the users and generally good ads.

7 Q. And how many members are on that team?

8 A. I would say around about a hundred, but I
9 would be guessing.

10 Q. And is there a particular part of the ad
11 system for which you are primarily responsible?

12 A. Yes. I primarily work on the SmartAds
13 Selection System.

14 Q. Is that what -- well, you haven't heard, but
15 that's what we've referred to as SmartAds sometimes?

16 A. I would assume so, yes.

17 Q. And how long have you worked with SmartAds?

18 A. Since I joined Google, so a little over four
19 years.

20 Q. We'll get back to AdWords in a second. Let me
21 just ask you a few questions about your background.

22 Where did you go to school?

23 A. I did a bachelor's degree at Queens
24 University, which is in Ontario, Canada. And I did a
25 master's degree at the University of British Columbia on

1 the West Coast.

2 Q. And what types of degrees did you get?

3 A. I got a bachelor's of science in physics and a
4 master's of science in physics.

5 Q. And when were those degrees?

6 A. 2004 and 2006.

7 Q. Okay. And did you join Google right after
8 college?

9 A. Yes -- well, I graduated shortly after joining
10 Google, so I did my master's degree and I finished it up
11 while I was at Google.

12 Q. Did you have any internships?

13 A. Yes, I did.

14 Q. And where did you have those internships?

15 A. At Google.

16 Q. What was your first position at Google after
17 the internships?

18 A. When I joined in 2006, I was a Software
19 Engineer II, which is just a number to rank software
20 engineers.

21 Q. Did you get a promotion?

22 A. I did.

23 Q. And what was that?

24 A. I went straight from II to III.

25 Q. Okay. And what are you now?

1 A. Now I'm a Senior Software Engineer, and that
2 was one promotion after III.

3 Q. So you skipped IV?

4 A. They skipped straight from IV to Senior.

5 Q. And have your responsibilities changed during
6 that time?

7 A. Broadly speaking, I'm still working on the
8 same stuff, but as I become a better engineer and
9 learned more while working at Google, I have generally
10 worked on more things. People come to me more often
11 with questions and to consult with me.

12 Q. Okay. Now, is working with source code a
13 significant part of your job?

14 A. Yes, absolutely.

15 Q. And we've talked about AdWords a lot. And do
16 you work a lot with the AdWords code?

17 A. Yes.

18 Q. Let's talk a little bit more about AdWords in
19 detail.

20 Now, you understand that AdWords is the
21 product that's accused here in this case?

22 A. I do.

23 Q. Okay. And I think you testified -- well, I
24 don't know that you testified, but we've heard from
25 other witnesses that AdWords displays -- displays

1 advertisements in its response to user queries; is that
2 right?

3 A. That's right, on google.com.

4 Q. Well, where are all those ads stored?

5 A. We have a system called the ads database,
6 which is essentially a bunch of computers that keep
7 track of all the ads. It's like a big list of ads.

8 Q. Okay. And how many ads approximately are in
9 the ads database?

10 A. It's on the order of billions.

11 Q. And how often is that database updated?

12 A. It's updated -- it's being updated all the
13 time. We constantly have advertisers come to the site
14 and adjusting their bids, how much they're willing to
15 pay for a click, maybe changing the look of their ad a
16 little bit. So it's updated about 5,000 times every
17 second.

18 Q. I'm sorry. Did you say every second?

19 A. Yes, 5,000 times a second.

20 Q. Now, if there are two users in different
21 states entering the same search query at the same time,
22 are they going to necessarily see the same ads?

23 A. No.

24 Q. What about the same user entering a search
25 query in, you know, a minute apart, would they see the

1 same ads?

2 A. Not necessarily, no.

3 Q. Why -- why is that?

4 A. So there are actually a whole lot of different
5 possible reasons, because the ad system is -- it's big
6 and it's complicated. There are a lot of subsystems.
7 So one of the reasons could be that one of those 5,000
8 changes that I talked about is one of the advertisers
9 stopped advertising. Maybe a new advertiser started
10 advertising. And there's a new thing to show up a few
11 minutes later.

12 There are a few other reasons. Maybe somebody
13 only has a dollar budget for a day and spent it all, and
14 then we're not going to show their ads until the next
15 day.

16 There are -- there are more. There's the
17 SmartAds system, which is constantly changing, and it
18 may give a different prediction, but -- yeah, it's a big
19 system, and there are several reasons.

20 Q. Okay. Now, is it possible to predict with any
21 degree of certainty what ads would be returned to a
22 given user at any given time?

23 A. Not any kind of high degree of certainty, no.

24 Q. Okay. And is it possible to predict with any
25 kind of certainty whether a specific ad will be returned

1 in response to a specific query at any given time?

2 A. You could put me in front of my computer at
3 Google and give me an hour, and I still wouldn't be
4 close to being able to figure it out.

5 Q. Okay. Now, we've heard a little bit at this
6 trial about a system called the AdMixer. What does the
7 AdMixer do?

8 A. So broadly speaking, the AdMixer is a -- it's
9 essentially a computer that's going to get a request
10 from a machine called the Google web server.

11 It's going to do a bunch of work, which I can
12 get into it in more detail, if you like, and then it's
13 going to return some ads. So it gets a query, does a
14 bunch of work, and then returns some ads for that query.

15 Q. Okay. Well, let's talk a little bit about
16 that work, but, you know, keep it at a relatively high
17 level.

18 What is the first thing that happens -- that
19 happens in the process in the AdMixer?

20 A. Sure. So -- and like you said, I'll keep it
21 at a high level, because there are lots of little steps,
22 and I'll try to do the big ones.

23 So the first thing that will happen is that
24 the AdMixer gets the request and then pretty much right
25 away sends it off to another server.

1 What this other server will do is, it will
2 take the query and try to come up with some appropriate
3 keywords for that query.

4 Q. Can you give an example of what that might be?

5 A. Sure.

6 So supposing I were to search for basketball
7 shoes, then there are a few different keywords that
8 might be -- that might give reasonable ads.

9 For example, basketball shoes would be a good
10 keyword. Basketball on its own would be a good keyword.
11 Basketball sneakers. Just shoes on its own. Maybe Air
12 Jordans.

13 So it's like a brainstorming session that this
14 computer has within itself. It's trying to -- itself
15 trying to come up with a lot of good ideas for the sort
16 of product that the user might be looking for.

17 Q. Now, are the queries compared to a set of
18 keywords?

19 A. No.

20 Q. And why do you say that?

21 A. So -- so we start with a query, and then we
22 make a bunch of keywords, but then when you've made
23 them, there they are. There's no need to compare
24 anything to anything else.

25 Q. Okay. And the process that you just

1 mentioned, does that actually take place within the --
2 the AdMixer?

3 A. No. It's in a separate server.

4 Q. And what is that called?

5 A. I believe it's called the Q Rewrite Server,
6 though -- I -- I think that's what it's called, but I'm
7 not certain.

8 Q. Well, what's the next step?

9 A. Okay. So we've got the keywords.

10 The next step is the server, which I think is
11 called the Q Rewrite Server. It takes those keywords
12 and passes them off to another group of servers.

13 Now, what these other servers do is they --
14 they'll look up each of the keywords in a big table, and
15 each of the keywords has a list of ads. So this other
16 server, its job is to get the keywords in and to come
17 back with the ads that were in this table.

18 Q. And does that process that you just talked
19 about, does that happen in the AdMixer?

20 A. No.

21 Q. And where does that happen?

22 A. That happens in a service called Keyword
23 Servers.

24 Q. Okay. And are the -- are keywords compared
25 with the ads in that process?

1 A. No.

2 Q. What -- what's the next process kind of at the
3 high level?

4 A. So at this point, we've -- so we started off
5 with a query. Then we made some keywords. Then we
6 looked up some ads. Now we're going to take those ads
7 and send them back to the AdMixer, which is sort of the
8 nerve center of this whole business. And the AdMixer is
9 going to send the query and all those ads off to the
10 SmartAd Selection System.

11 Q. Now, the SmartAd Selection System, I think you
12 testified earlier that that's your main focus at Google?

13 A. Yes.

14 Q. And are there -- how many other people are
15 there at Google on the ads quality team that are focused
16 on SmartAds?

17 A. So within the particular part of SmartAds that
18 I work on, I would say around 15, but there are -- there
19 are others who work on different aspects of SmartAds, so
20 maybe a total of 30.

21 Q. And can you tell us, just at a high level,
22 what the SmartAd system is?

23 A. Sure. So the SmartAd system's job is to take
24 this query and this group of ads that it was given, and
25 for each of the ads, it guesses where -- guesses is the

1 wrong word -- it predicts how likely the user is to
2 click on that ad.

3 So we've got this list of several ads, and for
4 each one, we want to know, if we showed this ad to the
5 user, how likely is the user to like it, to click on it
6 and go to the website.

7 Q. Okay. And why does Google try to predict how
8 likely it is that someone would click on an ad?

9 A. Well, there are a couple of reasons for that.
10 So one of the important things about Google is that we
11 try not to show anything to you that's useless to you,
12 and if we're going to show you an ad that you're not
13 going to click on, then that's -- that's no good for
14 anybody. That's not good for the person doing the
15 search.

16 And the other reason is that that's how we
17 make our money. Google makes a lot of money from people
18 clicking on ads. And if we're going to show you an ad
19 that you're not going to click on, we're not going to
20 make any money off of that. So we want to pick the best
21 ads.

22 Q. Now, how does SmartAds predict how likely it
23 is that a user is going to click on an ad?

24 A. That's also a pretty broad question.

25 So we have -- we have records from the past

1 few years of -- whenever somebody comes to the Google
2 website and types in a query, and they see some search
3 results and they see some ads, we have records of people
4 having done that, and then when they see the page, they
5 either click on the ads or they don't click on the ads.

6 So we've got hundreds of billions, which is
7 really just a lot of data -- we have hundreds of
8 billions of instances of people coming to the site.
9 They click on an ad or they don't click on an ad.
10 And so the -- we have a system called the SmartAds
11 training system whose job it is to look at this data and
12 to build a picture of what makes people want to click,
13 what makes people not want to click. So it sort of
14 builds what's called the machine learning model of what
15 causes clicks.

16 Q. Okay. And so is -- what's the volume of
17 information that this training model is accessing?

18 A. So, again, it's on the order of a few hundred
19 billion visits to the Google website.

20 Q. Okay. And does Google look at all those
21 billions of prior looks at the website every single time
22 somebody responds to a -- or that every time somebody
23 makes a search?

24 A. No.

25 Q. And so when does that process take place?

1 A. The process takes place -- the term we use for
2 it is it happens offline. It sort of happens off to the
3 side. We've always got these computers, this SmartAds
4 training system, looking at all of this old data and
5 doing its machine learning thing, and that's just sort
6 of happening off to the side.

7 And we gather some statistics and check them
8 over somewhere else, and that's what we use for the --
9 for the live queries.

10 Q. Okay. And so why is it that you're not
11 looking back at the billions of prior instances every
12 time that somebody's doing a search?

13 A. Well -- well, it might be nice to be able to
14 do that. It takes time. So even for the fastest
15 computer in the world, looking at a billion things is
16 something that takes time.

17 When the user issues a query on Google, we try
18 to get a response back from the ad system in about a
19 tenth of a second. And a tenth of a second is fast,
20 fast, fast. And even for a computer, there's only so
21 much you can do, and a hundred billion things is too
22 much.

23 Q. Okay. And so -- so when -- we talked earlier
24 about the AdMixer will give kind of a set of ads to
25 SmartAds. What does SmartAds do then when it gets the

1 candidate set of ads and is actually responding to the
2 query?

3 A. Okay. So we're back in the query here, and
4 we've got this set of ads in this query coming to
5 SmartAds.

6 Now, for each of those ads, the SmartAd system
7 will generate something called Google attributes, which
8 are collections of facts about the query and about the
9 ad.

10 Q. Okay. And what are the attributes -- you
11 mentioned some facts. What are the attributes made of?
12 Is there a name for that?

13 A. Yes.

14 So the facts themselves are called Google
15 features. So let me give an example.

16 [REDACTED]
17 [REDACTED]

REDACTED BY ORDER OF THE COURT

18
19 [REDACTED]

20 So they -- that's what I mean by features or
21 by facts. This is sort of one thing that's true about
22 the -- about the query or about the ad or about the
23 combination of the two.

24 Q. Okay. And so we have the attributes. Now,
25 what happens next?

1 A. Okay. So we've got these attributes, and for
2 each of the -- for each of the ads, we have about 30 of
3 these attributes, these collections of facts. And each
4 one of these attributes corresponds to a number, okay?

5
6

REDACTED BY ORDER OF THE COURT

7 [REDACTED] [REDACTED] That has a number associated with it
8 called an odds multiplier, and the next step is that we
9 go look up that number in a table.

10 Q. And where do the numbers in the table come
11 from?

12 A. They were calculated earlier by the SmartAds
13 training system.

14 Q. Okay. And how many odds multipliers are
15 there?

16 A. Well, so for any one query, you would get
17 about 30 of these things -- excuse me -- for any one ad,
18 you will get about 30 of these things. The total number
19 the odds multipliers of the SmartAds system computes --
20 the training system computes is maybe a billion or maybe
21 hundreds of millions of attributes.

```
22         So it's got a lot of data to play with, and
23 it's got a lot of variables to play with, too.
```

24 Q. And does any one multiplier mean anything in
25 isolation?

1 A. Not really.

2 So the -- what this SmartAd system is designed
3 to do is, it's designed to make good predictions, right?
4 We've got this system, and the whole point is to get in
5 a query and a bunch of ads and to come up with a number.
6 So what we want out of the SmartAd system is, we want
7 that number to be as good as possible.

8 Now, that number is -- is the -- anyway, the
9 product of 30 other numbers, but we don't so much care
10 that those individual numbers make a lot of sense. And
11 in a lot of cases, they don't.

12 You know, I sort of look at these things and
13 think, well, where did that come from and eventually
14 stop asking the question. It's -- yeah.

15 Q. Okay. Well, so now -- now we've got the
16 query; we have candidate ads, and there's a bunch of
17 numbers pulled from the table.

18 What do you do next?

19 A. We take all those numbers, which, again, are
20 these things that we called odds multipliers, and we
21 just multiply them all together. This is going to give
22 us -- that's going to give us another number.

23 We do a little bit of math on that, and we
24 come up with a number we call the predicted clickthrough
25 rate, which is like a percentage chance that we think

1 the user is going to click on the ad.

2 Q. And once you have the predicted clickthrough
3 rate, what does Google do next?

4 A. So -- so this is where the SmartAd system
5 ends. SmartAds is done when it returns the predicted
6 clickthrough rate.

7 After that, we run an auction. So we take the
8 ads. We take the prediction for each ad. We multiply
9 that number, that percentage chance that we think the
10 user is going to click with, and we multiply it by the
11 bid, which is how much the advertiser said he or she was
12 willing to pay.

13 So if I have a 10 percent chance of being
14 clicked on -- if I'm an ad, and I have a 10 percent
15 chance of being clicked on, and my advertiser is willing
16 to bid \$1, then I multiply those two numbers together,
17 and I get .1, and that's like a -- that's like a score
18 for this ad.

19 And we're going to take all the ads and rank
20 them against each other. The ones with the highest
21 score will be shown first, and the ones with the second
22 highest score will be shown second and so on and so
23 forth.

24 Q. And just to be clear, the score that you're
25 referring to, is that -- how is that calculated?

1 A. We take the percentage chance that the user
2 will click on the ad, and we multiply it by bid of the
3 advertiser, the amount they were willing to pay.

4 Q. Okay. So it's not just a clickthrough --
5 predicted clickthrough rate?

6 A. No.

7 Q. Okay. Going back just real quick to the
8 calculation of the predicted clickthrough rate, you
9 mentioned that sometimes you don't really understand,
10 you know, where these -- how these multipliers -- you
11 know, where they come from, and sometimes they don't
12 make sense.

13 Is it always the case that a match that would
14 be in an attribute would necessarily lead to a higher
15 predicted -- or a higher multiplier?

16 A. Well, in general, when you talk about
17 SmartASS -- SmartAds doesn't have predictability in the
18 way that you've described. So I think trying to say
19 that any multiplier is going to be predictably higher
20 than any other kind of multiplier is not going to work.

21 Q. So can the -- could it be the case that a
22 multiplier could be higher when there's a mismatch than
23 a match?

24 A. Absolutely, yes.

25 Q. Okay. And does that -- how often -- does that

1 happen often in practice?

2 [REDACTED]

3 [REDACTED]

4 [REDACTED] **REDACTED BY ORDER OF THE COURT**

5 Q. All right. Why don't we --

6 MR. PERLSON: Can we show Demonstrative

7 251, please.

8 [REDACTED]

9 [REDACTED]

10 [REDACTED]

11 [REDACTED]

12 [REDACTED]

13 [REDACTED]

14 [REDACTED]

15 [REDACTED]

16 [REDACTED]

17 [REDACTED]

18 [REDACTED]

19 [REDACTED]

20 [REDACTED]

21 [REDACTED]

22 [REDACTED]

23 [REDACTED]

24 [REDACTED]

25 [REDACTED]

1 [REDACTED]
2 [REDACTED]
3 **REDACTED BY ORDER OF THE COURT**
4 [REDACTED]
5 [REDACTED]
6 [REDACTED]
7 [REDACTED]
8 [REDACTED]
9 [REDACTED]
10 [REDACTED]
11 [REDACTED]
12 [REDACTED]
13 [REDACTED]

14 MR. PERLSON: You can take that down.

15 Thanks.

16 Q. (By Mr. Perlson) Mr. Furrow, I'd like to
17 switch subjects for a few minutes.

18 So when the final predicted clickthrough rate
19 is calculated, what kind of mathematical -- or form is
20 it in?

21 A. It's a probability.

22 Q. Okay. And when you say a probability, what is
23 that?

24 A. It's like a percentage chance. If I had a
25 probability of .1, that would correspond to a 10 percent

1 chance that I think something is going to happen.

2 Q. Okay. And does it -- is it -- is it always a
3 probability, or is it something before it's a
4 probability?

5 A. Before we -- before it's a probability, it was
6 an odds, and we converted it from -- converted it from
7 an odds into a probability.

8 Q. Okay. And why do you do that?

9 A. Well, so -- I mean, essentially, at first, it
10 was in this -- it's all just kind of numbers, so at
11 first, it's in this form that we found convenient for
12 earlier, in this odds form, because we had these odds
13 multipliers, so it made sense to work with odds.

14 And then towards the end, once SmartAds is
15 done with it, we're going to need probabilities, because
16 we're going to run this auction that we talked about
17 earlier where we multiply the -- the probability by a
18 bid. And for that, we need a probability.

19 Q. Okay.

20 MR. PERLSON: Can you show Demonstrative
21 250, please.

22 Q. (By Mr. Perlson) And is this the formula for
23 making that probability?

24 A. Yes. If you start with the odds and perform
25 that calculation, you'll get a probability.

1 Q. Okay. And is 1 plus odds that -- on the
2 bottom there, is that -- is that the highest maximum
3 possible odds in SmartAds?

4 A. No. There is no maximum possible odds in
5 SmartASS (sic).

6 Q. What do you mean?

7 A. Well, your odds can be as high as you like.
8 You could have 2-to-1 odds, 3-to-1 odds, 4-to-1 odds,
9 1,000-to-1 odds. It's -- it can get very, very high.

10 Q. And does SmartAds ever need to normalize the
11 predicted clickthrough rate?

12 A. No.

13 Q. Okay. And does SmartAds ever actually compare
14 a predicted clickthrough rate to another predicted
15 clickthrough rate?

16 A. No.

17 Q. Okay. And I think we spoke before that
18 AdWords, when it's actually deciding which ads to
19 display, is it right that it doesn't order the ads based
20 on predicted clickthrough rate?

21 A. That's right. It orders them based on the
22 score that we talked about earlier.

23 Q. Okay.

24 MR. PERLSON: You can take that down.

25 Thanks.

1 Q. (By Mr. Person) Once again, I just want to --
2 a couple more subjects.

3 We've heard a little bit in this case
4 regarding ad spam. Are you familiar with ad spam?

5 A. Yes.

6 Q. Okay. And are you a member of the ad spam
7 team at Google?

8 A. No.

9 Q. Okay. So how is it that you know about ad
10 spam?

11 A. The ad spam team works sort of alongside the
12 ads quality team, and the work they do is important to
13 the work that we do. So it sort of makes sense for
14 everybody on ads quality to know a certain amount about
15 ad spam.

16 Q. Okay. And so can you explain to the jury,
17 just at a high level, what ad spam is?

18 A. Sure.

19 So ad spam is essentially when somebody goes
20 to the Google website and tries to trick the ad system
21 in one way or another.

22 For example, if -- you could go to the Google
23 website and issue a query and click on the first ad ten
24 times, and obviously, you weren't intending to buy
25 anything; obviously, you didn't really care that much

1 about the website it was going to; you were probably
2 just trying to cost them some money.

3 So that's an example of ad spam.

4 Q. Do you know what impression spam is?

5 A. Yes.

6 Q. And what's that?

7 A. So the -- impression spam is -- it's a bit
8 like what I described. It's like when, again, somebody
9 is trying to trick the ad system.

10 And what they do is they come to the Google
11 website, and they show a query, and they see an ad for
12 that query. Then they issue a whole -- that query a
13 whole lot more times. This is an example, but,
14 generally, this is how it works.

15 They'll issue the same query a whole lot more
16 times. And what they're hoping to do is they're hoping
17 to trick the SmartAds, which we were talking about
18 earlier, into thinking that nobody likes this ad.

19 Earlier we were talking about how the SmartAds
20 prediction is important, and it's generally nice if you
21 have a high predicted -- a high prediction.

22 So if I have a competitor who's doing -- who's
23 in the same business as me, maybe I want SmartAds to
24 think that no one likes their ad, and so it should get a
25 low prediction.

1 So I would go to the site, do a bunch of
2 searches, and try to trick SmartAds.

3 Q. Now, does AdWords use any filters to figure
4 out if there's been impression spam?

5 A. Yes. There are a number of automated helpers.

6 Q. Okay. And in the process of that -- in
7 determining whether there's impression spam, are
8 there -- are any individual messages ever flagged as
9 needing to be reviewed?

10 A. You would never see -- are we talking here
11 about human review or about the filters, or what are we
12 talking about here?

13 Q. Well, we can -- other instances in which a
14 human might be called in relation to impression spam?

15 A. Yes, there are. Sometimes a human will be
16 called upon to take some action of an impression spam.

17 Q. Okay. So let's talk about in that instance.

18 A. Okay. So the question, I think, was, would an
19 individual query ever cause impression spam to be looked
20 at by a human, and the answer is no. You need a big
21 pattern of a lot of queries.

22 Q. And why is that?

23 A. Well, we get an awful lot of queries for one
24 thing. Essentially, I think that's it. If we had a
25 human look at every query, then we'd need every human on

1 the planet to be doing it.

2 Q. Would you be able to figure out if there was
3 impression spam from a single query?

4 A. I -- I don't believe so, no.

5 Q. Now, let's move on to one more -- while we're
6 talking about humans, does Google ever need human
7 assistance to respond to a query?

8 A. No.

9 Q. Okay. Are ads the only part of a response to
10 a query?

11 A. No, they aren't. There are always search
12 results.

13 Q. Okay. And is there always a response of some
14 kind in response to a query?

15 A. Yes, there is.

16 Q. And is that response always automatic?

17 A. Yes.

18 Q. And is that true even when there are no ads to
19 show?

20 A. Yes.

21 Q. Okay.

22 MR. PERLSON: No further questions, Your
23 Honor.

24 THE COURT: All right.

25 Cross-examination.

CROSS-EXAMINATION

2 BY MR. FENSTER:

3 Q. Good afternoon, Mr. Furrow.

4 A. Mr. Fenster.

5 Q. Nice to see you again. It really is. Welcome
6 to Marshall.

7 MR. FENSTER: We met once before at his
8 deposition.

9 Q. (By Mr. Fenster) Is that right, Mr. Furrow?

10 A. It is indeed.

11 Q. And that was in Northern California?

12 A. Yes.

13 Q. Okay. So, Mr. Furrow, Mr. Perlson, on direct
14 examination, asked you if AdWords always serves the same
15 ad, correct?

16 A. Yes.

17 Q. Right. And you testified there that AdWords
18 makes about 5,000 changes to the database per day?

19 A. No. Per second.

20 Q. Per second. Right.

21 And so it doesn't serve the same ads each
22 time, right?

23 A. That's correct.

24 Q. Okay. And I'm going to put up on the screen
25 DX Demo 379. This is one of Google's slides, I think

1 they -- Google used to try to make a point that it's not
2 the same ads each time.

3 Now --

4 MR. PERLSON: Just for the record, I
5 don't think we've actually used this slide yet, but we
6 may later on.

7 Go ahead.

8 THE COURT: Go ahead and ask him about
9 it.

10 MR. FENSTER: Thank you, Your Honor.

11 Q. (By Mr. Fenster) So this is a slide that shows
12 two different search results performed four seconds
13 apart; is that right?

14 A. Two different queries four seconds apart.

15 Q. Thank you.

16 And the query was for Las Vegas? Can you read
17 that?

18 A. Yes.

19 Q. Okay. And what is highlighted here is one
20 individual ad that was responded -- or that was served
21 in response to this query, right?

22 A. Yes.

23 Q. And that's pulled out here?

24 A. As far as I can tell, yes.

25 Q. And this ad was -- was served when the

1 response was submitted four seconds later, right?

2 A. Yes.

3 Q. Okay. And I --

4 A. I assume it's four seconds later. I didn't do
5 it myself.

6 Q. So now, when -- what happens -- strike that.

7 When the user types in Las Vegas and presses
8 enter, Google receives an http message, correct?

9 A. Well, during that process, Google might
10 receive several http messages, but yes.

11 Q. Okay. And after Google receives -- after the
12 user presses enter after entering Las Vegas, this ad
13 gets served, correct?

14 A. That's correct. Can I -- can I just add one
15 thing? I --

16 Q. Actually, you'll get a chance to --

17 A. Sure.

18 Q. Mr. Perlson can ask you anything he wants,
19 but -- because my time is limited.

20 A. I understand.

21 Q. Thank you very much.

22 So -- now, each of these ads that are served
23 come from a database, correct?

24 A. That's correct.

25 Q. And they're in an ads database; is that right?

1 A. That's the name for the database, yes.

2 Q. And in order to put them on this page, Google
3 has to retrieve them from the ads database, correct?

4 A. Yes.

5 Q. And so isn't it true, Mr. Furrow, that in
6 order for Google to retrieve that ad from the database,
7 it has to already be in the database?

8 A. Yes.

9 Q. Okay. And it has to be in the database before
10 the user presses enter for that particular search,
11 correct?

12 A. Pretty much, yes.

13 Q. Okay. Now, I want to switch topics a little
14 bit.

15 And I don't know -- I don't know that you've
16 sat through the trial, but Google has suggested in this
17 trial that it's not a case-based reasoning system, that
18 instead, it's a table lookup system.

19 And I'm going to show you one demonstrative
20 that Defendants have prepared, and that's Defendants' DX
21 Demo 351. And this is a comparison of a case-based
22 knowledge engine and a table lookup.

23 Now, Mr. Furrow, isn't it true that the Google
24 AdWords system is not just a table lookup?

25 A. The whole AdWords as a whole --

1 Q. Yes.

2 A. -- is not just a table lookup, that's correct.

3 Q. In fact, Google compares a lot of information
4 from the search request message with the information it
5 has about the ads, correct?

6 A. I don't think I would -- and the short answer
7 is no. I don't think I would use the term compare.

8 Q. You use it -- you're right. I recall your
9 distinction during the deposition, and I think you were
10 more comfortable with the language that the AdWords
11 system uses a lot of information about the search --
12 about the query and a lot of information that it has
13 about the ads, right?

14 A. Sure. That's a fair statement.

15 Q. Okay. And in fact, Google AdWords generates
16 attributes using attribute templates?

17 A. That's right.

18 Q. And --

19 A. The SmartAds system specifically does that.

20 Q. Right. And the attribute templates are made
21 up of feature templates?

22 A. Yes, sir.

23 Q. Right. And the feature templates are then
24 used to generate features about both the query, the ad,
25 or both, right?

1 A. Yes.

2 Q. Okay. And when Google AdWords generates a
3 feature using a feature template, it's identifying a
4 fact about the query of the ad or both, right?

5 A. Yes.

6 Q. Now, let's talk about how Google flags
7 attributes in -- in -- in the AdWords system.

8 So the google.com ad serving system identifies
9 features of the candidate ads, correct?

10 A. Yes.

11 Q. And the features of the candidate ads are
12 independent of the advertisement being considered,
13 right?

14 Let me --

15 A. No.

16 Q. I may have misstated that.

17 The features relate to information other
18 than -- or can include information other than the text
19 or the ad itself, correct?

20 A. This is features about the advertisement,
21 you're talking about?

22 Q. Yes.

23 A. Yes.

24 Q. And the features about the query can relate to
25 data other than the query text itself, correct?

1 A. That's correct.

2 Q. Now, the attributes are defined in a
3 particular source code file that you told me about?

4 A. They're in a particular file, yes.

5 Q. Right. And that file --

6 MR. FENSTER: Your Honor, this is
7 something that has been identified as confidential.
8 It's in evidence. If I can approach, I won't show it to
9 the jury, so we don't need to clear --

10 THE COURT: Identify it for counsel.

11 MR. FENSTER: Sure. It's Exhibit 406.

12 May I approach, Your Honor?

13 THE COURT: Yes.

14 A. Thank you.

15 Q. (By Mr. Fenster) And, Mr. Furrow, do you
16 identify -- do you recognize what is -- has been marked
17 as Plaintiff's Exhibit 406?

18 A. Yes, I do.

19 Q. Okay. And this is a source code file that you
20 identified for me during your deposition?

21 A. The term source code is a little misleading,
22 but that's a technicality, so basically yes.

23 Q. And this is the file within AdWords' code that
24 defines the complete list of attributes and features
25 that are currently used in the AdWords system, correct?

1 A. Yes, that's correct.

2 Q. All right. Thank you.

3 Now, I'd like to switch topics a little bit.

4 And you testified that there are some -- over
5 two billion ads in the ads database, right?

6 A. Yes, that's right.

7 Q. Okay. And a much smaller portion of those get
8 passed down to the SmartAds box here, right?

9 A. That's right.

10 Q. And isn't it true, Mr. Furrow, that Google
11 calculates a PCTR score for every ad that's evaluate --
12 that's evaluated in the SmartAds server?

13 A. Yes. Some of the ads that were passed to
14 SmartAds, all of them are evaluated and given a
15 predicted clickthrough rate, yes.

16 Q. Now, I want to ask you one question about the
17 SmartAd server -- about the PCTR scores that are used.

18 Now, the PCTR scores, that's a probability
19 clickthrough rate?

20 A. That's correct.

21 Q. Or a probable clickthrough rate?

22 A. Predicted.

23 Q. Predicted.

24 And is that described as a probability?

25 A. Yes, it is.

1 Q. Okay. And as a probability, it's -- it's a --
2 it has a value of between 0 and 1; is that correct?

3 A. That's correct.

4 Q. All right. I'd like to show you a slide that
5 was used during opening, in Google's opening in the
6 case. It's DX324 (sic). Can you see that okay?

7 A. Yes.

8 Q. Have you seen this before?

9 A. Yes.

10 Q. Okay. And over here on the left, it says PCTR
11 percentage?

12 A. Yes.

13 Q. Now, the PCTR is always expressed as a value 0
14 to 1?

15 A. That's a probability, yes.

16 Q. What's a PCTR percentage?

17 A. I suspect they didn't want to put the percent
18 sign in the little circles, so the 2.9 would be 2.9
19 percent, which is .029.

20 Q. I see.

21 A. So it's just another way of writing the PCTR.

22 Q. Okay. So the PCTR is never over 1, as
23 indicated here, correct?

24 A. I don't think it's indicated -- I think I
25 disagree with your premise. It is never over 1. This

1 indicates PCTRs that are not over 1.

2 Q. Okay. So to the -- so the jury shouldn't be
3 confused. The PCTR is never a value over 1, right?

4 A. That's right. You can imagine little percent
5 signs next to each of those PCTRs.

6 Q. Okay. So if this were expressed as a PCTR, it
7 would be?

8 A. .029, .014, .035, .071, and .094.

9 Q. Great. Thank you very much.

10 Now, you said on direct that Google always
11 automatically serves a response, correct, in response to
12 every query?

13 A. If you want to be very technical, there might
14 be a machine failure somewhere, but certainly we always
15 try to send a response.

16 Q. Right. Now, Google doesn't always serve ads,
17 correct?

18 A. That's correct.

19 Q. In fact, it has to determine whether or not
20 any ads make it through the system and are good enough
21 to serve, correct?

22 A. Part of the system is making that
23 determination.

24 Q. Right. And if the system determines that
25 there are no ads that are good enough to serve, it

1 doesn't serve any ads, correct?

2 A. That's correct.

3 Q. The only thing that will -- that will get
4 served are search results, native search results,
5 correct?

6 A. Yes.

7 Q. Which have nothing to do with this case,
8 right?

9 A. I believe you.

10 Q. Okay. So -- and if -- but if Google does
11 determine that there are some ads that it deems good
12 enough to serve in response to a query, then it will
13 serve those ads, correct?

14 A. Yes, it will.

15 Q. All right. Now, I'd like to talk about --
16 talk to you about the classifying step, what is the
17 classifying step in this case, and what Mr. Perlson
18 talked to you about with respect to the ad spam.

19 MR. FENSTER: Your Honor, may I approach?
20 I have a question.

21 THE COURT: Yes.

22 (Bench conference.)

23 MR. FENSTER: Thank you, Your Honor.

24 Your Honor -- Your Honor, in light of the
25 Court's ruling with respect to claim construction, I was

1 wondering if you could clarify or instruct the jury that
2 28(b1)(ii) doesn't have to be performed in order.
3 That would be in context to both this witness' testimony
4 and the next witness' testimony.

5 THE COURT: Well, I'm going to give
6 instructions about that at the end of the case. Take
7 whatever testimony from him that you'd like, but I'm not
8 going to --

9 MR. FENSTER: Very well, Your Honor.

10 THE COURT: -- I'm not going to start
11 giving interim claim constructions.

12 (Bench conference.)

13 Q. (By Mr. Fenster) So, Mr. Furrow, the next line
14 of questioning that I'm going to ask you about relates
15 to the ad spam and the impression spam that Mr. Perlson
16 asked you about.

17 And one of the steps in the Rice patent that's
18 at issue here is the classifying step of 28(b1) which
19 requires classifying the electronic message as at least
20 one of ... requiring assistance from a human operator.

21 Now, there are circumstance under which a
22 human might be called upon to review a large volume of
23 traffic that's suspected as spam, correct?

24 A. That's right.

25 Q. And, in fact, Google uses an automated process

1 to determine whether something looks funny to the
2 system, sufficient enough to tag it for human review,
3 right?

4 A. That's right, yes.

5 Q. And a reasonable summary of this process is
6 that one of the circumstances that would trigger human
7 review by -- at Google is if the automated systems
8 detected a funny pattern with one of Google's partners;
9 is that right?

10 A. That's fair to say, yes.

11 Q. Okay. And if Google's software detected
12 something funny or a funny pattern, then that would
13 trigger a human intervention or a human to get involved
14 on behalf of Google, correct?

15 A. That's right, yes.

16 Q. Now, Google's automated system also flags
17 something for human review when it notices other funny
18 things like odd patterns of traffic, correct?

19 A. I -- I guess I don't -- yes. Odd patterns of
20 traffic could do that.

21 Q. And there are two ways that Google flags
22 something for human review, right?

23 A. You're going to have to name them. I'm sorry.

24 Q. Do you remember during your deposition, you
25 told me that one way that Google flags something for

1 human review is to put it in a queue for humans to look
2 at?

3 A. Okay. Yeah. Now I remember. Yes.

4 So it might put it in a queue for humans to
5 look at, which is like a website with a list of things
6 that somebody needs to look at. But under more extreme
7 circumstances, it might send an e-mail saying: Look at
8 this right now.

9 Q. That's right.

10 And at your deposition, you called the humans
11 Googlers, right?

12 A. I think so.

13 Q. That's right.

14 All right. Thanks very much.

15 MR. FENSTER: No further questions.

16 THE COURT: Redirect, Mr. Perlson?

17 MR. PERLSON: If you please, Your Honor.

18 REDIRECT EXAMINATION

19 BY MR. PERLSON:

20 Q. Mr. Furrow, I just have a few more questions
21 for you.

22 MR. PERLSON: Can you pull up DX351,
23 please, Ryan.

24 Q. (By Mr. Perlson) Now, Mr. Fenster showed you
25 this slide here. Have you ever seen this before?

1 A. Yes.

2 Q. Okay. And did -- there's a case-based
3 knowledge engine on the left and a table lookup on the
4 right.

5 And now, during your work at Google, have you
6 ever heard anyone referred to the way that Google
7 returns ads is using a case-based knowledge engine?

8 A. I had not heard the term case-based before
9 this case, and I hadn't heard the term knowledge engine
10 either.

11 Q. Okay. And have you ever seen any documents at
12 Google that ever mention case-based knowledge engine?

13 A. No.

14 Q. And have -- to your knowledge, is there any
15 training as to how to use a case-based knowledge engine
16 in connection with working with AdWords?

17 A. No.

18 Q. Okay.

19 MR. PERLSON: If you could pull up 324,
20 please.

21 (Pause in proceedings.)

22 MR. PERLSON: Well, it looks like we're
23 experiencing some technical difficulties.

24 Q. (By Mr. Perlson) I'll just ask you. There was
25 a -- there was a slide up here that had different parts

1 of the ad serving system. It had the AdMixer and then
2 had SmartAds and then a few other things.

3 And Mr. Fenster had asked you whether -- in
4 SmartAds, whether there was scores assigned for each of
5 the ads -- set of candidate ads that are considered by
6 SmartAds.

7 A. I recall that, yes.

8 Q. Yeah. And as you said on direct, you said
9 that those ads were scored, right?

10 A. Yes.

11 Q. Now, are all the ads that are considered in
12 the AdMixer scored?

13 A. No.

14 Q. And, again, how many ads are in the -- on the
15 ads database?

16 A. In the ads database, there are billions and
17 billions of ads.

18 Q. Okay. So would it even be possible to score
19 all the ads in the ads database and the AdMixer in a
20 short period of time?

21 A. If you had a million computers maybe, but we
22 don't have a million computers doing this, so no.

23 Q. Pretty close, but not -- not quite there yet?

24 A. Not quite.

25 Q. Okay. Now, Mr. Fenster also asked you --

1 MR. PERLSON: You can take that down.

2 Q. (By Mr. Perlson) -- whether -- if there were
3 any -- if there were not any ads, were there not any ads
4 shown.

5 I'm sorry. If the -- if the ad serving system
6 decided not to show any ads, that it wouldn't show any
7 ads or search results, right?

8 A. Right.

9 Q. Okay. But does the user not get a response in
10 that instance?

11 A. The user does get a response. The user will
12 see a page full of search results. And there just won't
13 be any ads on that page.

14 Q. And that's always true?

15 A. Well, sometimes we don't have any search
16 results. So if somebody searches for something, you
17 know, he just bangs on the keyboard and hits enter, we
18 probably won't have any search results for that or any
19 ads.

20 In that case, the user would still see a page;
21 it would just say: Sorry, we couldn't find anything.

22 Q. So it still gets a -- the user would still get
23 a response?

24 A. Yes, absolutely.

25 Q. And that response would come automatically?

1 A. Yes.

2 Q. Okay.

3 MR. PERLSON: I have no further
4 questions, Your Honor.

5 THE COURT: Additional cross-examination?

6 MR. FENSTER: One minute, Your Honor.

7 (Pause in proceedings.)

8 MR. FENSTER: No further questions.

9 THE COURT: May this witness be finally
10 excused?

11 MR. FENSTER: Yes, Your Honor.

12 THE COURT: Any objection?

13 MR. PERLSON: Yes, that's fine with us.

14 THE COURT: Travel safely back to
15 Northern California.

16 THE WITNESS: Thank you.

17 THE COURT: Thank for being here.

18 THE WITNESS: Thanks for having me.

19 THE COURT: Who will be your next
20 witness?

21 MR. PERLSON: Your Honor, we'd be calling
22 Dr. Edward Fox next.

23 THE COURT: Was this witness previously
24 sworn?

25 MR. PERLSON: I believe so.

1 THE COURT: Okay. All right. Come
2 around, Dr. Fox, and have a seat.

3 MR. PERLSON: May I proceed, Your Honor?

4 THE COURT: Yes, please.

5 MR. PERLSON: Okay.

6 EDWARD FOX, Ph.D., DEFENDANTS' WITNESS, PREVIOUSLY SWORN

7 DIRECT EXAMINATION

8 BY MR. PERLSON:

9 Q. Good afternoon, Dr. Fox.

10 Would you please tell us your full name.

11 A. My full name is Edward Alan Fox.

12 Q. And where do you live, Dr. Fox?

13 A. I live in a town, about the same size as
14 Marshall, about 30,000 people. It's Boksburg, Virginia.

15 Q. Okay. And can you tell us a little bit about
16 yourself.

17 A. Yes. I'm 60 years old. I've been happily
18 married since 1971. My wife and I have four sons. My
19 oldest is 35 today. My youngest is -- are twins,
20 actually. They're 25. And we have three grandsons, age
21 1 through 3.

22 Q. And what do you do for a living, Dr. Fox?

23 A. Since 1983, I've been a professor in the
24 Department of Computer Science at Virginia Tech.

25 Q. And what area of -- is there any particular

1 area of computer science you specialize in at Virginia
2 Tech?

3 A. I cover and work with all aspects of managing
4 information, especially information retrieval, but also
5 including the field of digital libraries.

6 I also work with knowledge. I teach a course
7 to freshmen called introduction to living in a knowledge
8 society, so people will be prepared to live in a world
9 where we have these kinds of knowledge systems and are
10 aware of computing.

11 I also teach courses for seniors about
12 information and the web and multimedia.

13 And I teach courses for graduate students
14 specializing in information retrieval.

15 Q. Okay.

16 MR. PERLSON: Can you pull up 301,
17 please.

18 Q. (By Mr. Perlson) Now, Dr. Fox, this is the --
19 Dr. Fox, this is the first page of your multipage CV,
20 but I just want to talk a little bit about your
21 experience in computers.

22 When did you first start working with
23 computers?

24 A. In the -- 1965, I started taking courses on
25 Saturdays while I was in high school at Columbia

1 University to learn about computer programming.

2 Q. And did you study more after that?

3 A. Yes. I was hooked, and so I decided to do
4 that for my career. It was hard to find, back then,
5 places that taught computer science, so I went to the
6 Massachusetts Institute of Technology or MIT in 1967.
7 There weren't any computer science departments back then
8 there, so I majored in electrical engineering, but I was
9 the first group of students who could focus on computer
10 science as part of their electrical engineering
11 background.

12 Q. And so are you a computer scientist?

13 A. Yes, I am a computer scientist.

14 Q. Okay. And what did you do after studying at
15 MIT?

16 A. I got married in 1971, and my wife and I lived
17 for seven years in South Carolina in the Florence area.
18 For the first year, I taught in a two-year college like
19 the one just down the road that I keep driving by, and
20 then I spent six years managing the computing operations
21 at a steel joist manufacturing plant run by Vulcraft.
22 It's -- has a sister plant in Grapeland, Texas, not far.

23 Q. Have you worked outside the academic world
24 after your time at Vulcraft?

25 A. Yes. From 1982 to 1983, my wife and our two

1 younger children at that stage went to Nigeria. I was
2 employed by an international institute which is trying
3 to solve the world food problems for the tropical areas
4 of the world. I ran the computing operations, and I
5 worked with the statistics people there.

6 Q. And did you at some point then have -- get a
7 graduate degree?

8 A. From 1978 through 1983, I was working on my
9 master's and my Ph.D. degrees at Cornell University.

10 Q. And why did you choose to go to Cornell?

11 A. When I was in my last years at MIT, I became
12 interested in information, because they had some
13 innovative systems for searching and doing this.

14 My undergraduate adviser worked in that area,
15 and I wrote a bachelor's thesis -- I made use of a 1968
16 or '69 book by someone named Gerry Salton, and so I
17 became intrigued in that, and when I decided to go to
18 graduate school, I went to Cornell so I could work
19 specifically with him. He's often known as the father
20 of information retrieval.

21 Q. And did you get a degree from Cornell?

22 A. Two degrees. In 1981, a Master's of Science
23 and Computer Science, and in 1983, a Ph.D. in computer
24 science.

25 Q. Okay. You mentioned information retrieval.

1 Just -- can you give us a quick summary of what that is?

2 A. So it's really the topic that this case is all
3 about. It's about finding things, retrieving things.
4 We heard about search engines and searching and finding
5 ads. So information retrieval is all about that.

6 For the last four years, I've been a senior
7 member of the committee that's in charge of picking
8 papers about the web and search engines and the
9 advertisements. So I'm very, very involved in this kind
10 of thing.

11 Q. And have you kept up in working in the
12 information retrieval through any professional
13 organizations?

14 A. Yes. I'm a member of, I guess, four or five
15 different professional societies. Used to be a member
16 of AAAI, which we heard about earlier in the case. But
17 it got too expensive having so many different
18 associations.

19 In 1967, I joined ACM, which is really the
20 leading computer science society.

21 Later on, I joined the IEEE and the IEEE
22 Computer Society, which I'm a senior member of.

23 Q. Do you have any leadership roles in any areas,
24 any professional organizations regarding information
25 retrieval?

1 A. I'm actually the executive director of a
2 nonprofit -- this is a not-for-pay job, one of many that
3 I do, which is called the Network Digital Library of
4 Theses and Dissertations.

5 In 1987 through 1995, I was chair of the
6 special interest group on information retrieval. It's
7 part of ACM. It's the main group that's in charge of
8 studying the field of information retrieval and running
9 conferences in that area.

10 From 2004 to 2008, I was chair of a similar
11 group that's run -- is part of the IEEE. It's the
12 technical committee on digital libraries.

13 Q. Have you done any research in the field of
14 information retrieval?

15 A. Yes. I've been very fortunate. It's very
16 hard to get research funding, especially nowadays, when
17 maybe one in ten proposals are actually funded by the
18 sponsors.

19 Over the years, I've had over 110 research
20 grants funded on lots of different projects, and so I've
21 been very active in the research community. That's on
22 the grant side.

23 Q. Have you published any -- anything in the --
24 involving your research?

25 A. Yes. I'm author or editor or co-involved in

1 that for 13 books. And if you count the book chapters
2 separate from that and the journal papers and the
3 conference papers, well over 300 publications like the
4 ones that you saw that Amy Rice was involved in with the
5 AAAI.

6 Q. And does any of the work relate to the issues
7 in this case?

8 A. Most of it does, actually. It's very closely
9 related, yes.

10 Q. And can you give a few examples?

11 A. Sure.

12 So over the years, I've built -- I think I
13 would count 11 different search systems.

14 Starting in 1979, I built a search system
15 called SMART. There had been one that my adviser had
16 done some years ago when he was at Harvard, and I wanted
17 to use it to do my doctoral research. So I led the
18 development of that and did most of the coding of that
19 system.

20 And over the years, I've built lots of other
21 systems, still involved today in building those kinds of
22 systems.

23 Q. Now, Dr. Fox, are you being paid for your time
24 in this case?

25 A. I'm being paid at my normal hourly rate for

1 this case, yes.

2 Q. And what's that?

3 A. It's \$400 per hour and \$500 when I'm giving
4 stressful testimony in Court like this or in
5 depositions.

6 Q. And does your payment depend in any way on the
7 outcome of this case?

8 A. Not in any way.

9 Q. Okay.

10 THE COURT: Just the level of stress.

11 [Laughter.]

12 MR. PERLSON: Your Honor, at this point,
13 we'd like to move to qualify Dr. Fox as an expert in
14 computer science.

15 MR. FENSTER: No objection.

16 THE COURT: The Court will hear his
17 opinion.

18 MR. PERLSON: Your Honor, I'm about to
19 shift. Do you want to --

20 THE COURT: Certainly.

21 Ladies and Gentlemen, we're going to take
22 our afternoon break at this time. Take until 3:25, a
23 little over 20 minutes. Remember my prior instructions,
24 and don't talk about the case.

25 LAW CLERK: All rise.

1 (Jury out.)

2 THE COURT: All right. Have a seat.

3 I'm completely shifting gears.

4 On the Williams' documents that were
5 handed up a couple of -- I guess after jury selection,
6 Defendants' 348, 349, 430, and 999 are admitted.

7 347, which relates to the e-mail chain
8 back and forth to Mr. Pridham, you need to approach the
9 bench before you go into that.

10 Defendant's 1000, which I presume is a
11 copy of Mr. Williams' article that was submitted to the
12 San Francisco paper, the one that's going to be --

13 MR. PERLSON: That sounds right.

14 THE COURT: Well, it's artificial
15 intelligence on the internet. You don't need to
16 approach the bench before you go into that, but you need
17 lay a foundation. I don't want to preadmit it
18 because it's not --

19 MR. PERLSON: Got it.

20 THE COURT: But as near as I can tell,
21 it's referred to in the e-mail chain of 999.

22 Yes, sir.

23 MR. FENSTER: Your Honor, in light of
24 your ruling with respect to Dr. Fox and his opinion with
25 non-interactive and his -- I think your ruling was, he

1 can testify that electronic message refers to e-mail in
2 his definition, but he can't say it's limited to that.

3 In his report, Your Honor, his -- he used
4 that as the definition. It was limited. And so any
5 opinion other than that would be beyond the scope of his
6 report.

7 He testified clearly in his deposition
8 that that was the definition that he used in doing his
9 non-interactive analysis, and so maybe it should be
10 limited. I think anything beyond that would be --
11 anything other than that would be beyond his report.

12 THE COURT: What's the answer?

13 MR. PERLSON: Your Honor, I'm not --
14 we're not intending on providing any testimony from
15 Dr. Fox that's inconsistent with the order that you
16 issued.

17 The only thing that I might ask him is to
18 refer to whether he heard what Dr. Rhyne said that he
19 used in connection with an electronic message, which is
20 a message that's electronic and whether -- and how he
21 might apply that, and that's it.

22 I have no intention of -- he's not going
23 to be testifying that Google search queries -- that
24 non-interactive electronic message is limited to e-mail.

25 In no way is he going to testify as to

1 that.

2 THE COURT: Well --

3 MR. PERLSON: And I'm going to be
4 eliciting --

5 THE COURT: -- he can -- he can testify,
6 in his opinion, that Google search query is not an
7 electronic message, but he can't say that it's not an
8 electronic message because it's an e-mail, because an
9 electronic message is limited to e-mail, okay?

10 MR. PERLSON: That's fine, and I don't
11 think he ever offered that opinion.

12 THE COURT: Well, I -- just in light of
13 when you got the order, I will let him give that
14 opinion, if he can give it. I don't know what he's
15 going to say, but we'll wait and see, okay?

16 MR. PERLSON: Thank you, Your Honor.

17 LAW CLERK: All rise.

18 (Recess.)

19

20 All rise.

21 (Jury in.)

22 THE COURT: Please be seated.

23 Continue.

24 MR. PERLSON: Can we play -- alright.

25 Q. (By Mr. Person) Dr. Fox, what's shown here up

1 on the screen?

2 A. This is a timeline of the technologies that
3 relate to the field of information retrieval in
4 connection with this case.

5 Q. And before we go into that, real quick, today
6 we're going to be a tutorial of sorts.

7 Do you often do tutorials?

8 A. Yes. I've done one in Australia this year
9 earlier. I'll be doing two others, one in Scotland and
10 one in Philadelphia. And I've given over 70 in about 25
11 countries in the world.

12 Q. And when you do a tutorial, what's your
13 approach?

14 A. My approach is to help people understand the
15 terminology in the area, the related work, the kinds of
16 systems that exist, and to give them lots of examples
17 so -- so they will understand what's meant and
18 internalize it and see how they can apply it in their
19 situations.

20 Q. Let's just right into this one, and can you
21 tell us -- first, why don't we go look at in the 1950s,
22 you have artificial intelligence.

23 What does that refer to?

24 A. In about 1956, a bunch of people got together
25 and launched this field, which is to make computers

1 smart, behave like people in knowledgeable ways.

2 There were people from MIT. My advisor is an
3 undergraduate at MIT, Joseph Licklider, was known for
4 his man/machine symbiosis. Not politically correct
5 these days, but trying to get computers to work together
6 with people and be more intelligent.

7 And he was in charge of the artificial
8 intelligence laboratory at MIT that included famous
9 people like Marvin Minsky and others. So this field is
10 to make computers smart, and that can be done in ways
11 like robots. It can be done in ways, as we're
12 discussing here, of knowledge-based systems.

13 Q. Speaking of knowledge-based systems -- you
14 have that there -- can you explain what that refers to?

15 A. So people in the AI field began to try and
16 figure out how to do this in different situations. Even
17 today, computers are nowhere as smart as people across
18 all different domains.

19 And so people said let's take the knowledge of
20 experts. I think you heard from Amy Rice talking about
21 knowledge engineering. Going to a bank and trying to
22 understand the kinds of things that they do there and
23 try and put that into a system that would behave smart
24 with certain things, like routing messages.

25 Q. And the next -- there are couple of prongs

1 under the knowledge engine. The first one is rule-based
2 knowledge engine.

3 What is that?

4 A. Okay. So knowledge-based systems to get
5 built, you have to have a knowledge engine, and you have
6 to have a base of information, a collection of
7 information.

8 So the first approach that took place around
9 the beginning of the 1970s was to use collections and
10 rules that have a set of different conditions and a set
11 of actions associated with those. And the collection of
12 those rules would be called a rule base. And a special
13 program, a knowledge engine, would work on those things
14 and produce the behavior that was desired.

15 Q. Okay. And the next prong there is a
16 case-based knowledge engine.

17 What does that refer to?

18 A. So I started building these systems in the
19 mid-1980s, and we had trouble with these rule bases,
20 because as they got bigger, they started to conflict
21 with each other. So it was a little bit like in a town,
22 if you have a stop light on every street that gives you
23 rules of when to stop and when to go, it turns out to be
24 a real mess.

25 So instead of that, they would come up with

1 different cases, and that's what led to the case-based
2 knowledge-engine-type systems, a different kind of
3 system, but also part of this family of knowledge-based
4 systems.

5 Q. Now, on here, we kind of go way back in time
6 to the 18th century and mention statistics.

7 What is that doing on this chart?

8 A. Statistics is a -- is a branch of applied
9 mathematics. Often, we hear about probability in
10 statistics, and we've heard in this trial a number of
11 times about probabilities.

12 So the question is, can we observe things and
13 come up with averages. That's -- a simple kind of
14 statistic that we know how to compute is the average
15 behavior in a certain situation.

16 And statistics gets more complicated. I was
17 fortunate when I was teaching at Virginia Tech to know
18 I.J. Good, who just recently passed away, one of the
19 very famous statisticians. He sat in on my information
20 retrieval class. And his work connected statistics with
21 the kind of information retrieval, among other people.

22 Q. So back in the 1700s, were they using
23 computers for statistics?

24 A. They weren't using computers. They were using
25 tables to look up things and formulas and equations, and

1 they would compute -- it was actually used a lot in
2 agriculture. That was the main area where all the early
3 work occurred in this field, like the kind of thing I
4 was doing with people in Nigeria.

5 Q. Well, so you have an arrow going -- moving
6 forward in time up into the 1990s, and then to
7 text-machine learning and then also artificial
8 intelligence goes down there, too.

9 What's the convergence there that you're
10 referring to?

11 A. So I was one of the early people to try and
12 use knowledge-based systems to see if we can solve the
13 problems of information retrieval. And we tried that in
14 a variety of different ways, as you see here.

15 I had students who built case-based systems
16 and so forth, but it just didn't scale up. We couldn't
17 handle big collections of things. They would just be
18 too slow, and it would be too hard to build the
19 knowledge into the systems, if you built the rule-based
20 or the case-based.

21 And so over the years, people kind of
22 abandoned that approach. And in the recent years,
23 especially since about 1995, people have said if we're
24 going to use artificial intelligence, we really need to
25 use a technique called machine learning.

1 And since in this case we're talking about
2 queries and messages, that's all about text. So it's a
3 text machine learning situation.

4 Q. Now, Dr. Fox, what patent did you look at in
5 connection with your work on this case?

6 A. I looked at the '947 patent, which we've heard
7 about, and I see there on the screen the first page of
8 that.

9 Q. Okay. And how did you study the '947 patent
10 in connection with your work?

11 A. I read this patent over and over and over from
12 front to back. I tried to understand all aspects of it,
13 especially focusing on the claims at issue.

14 Q. And just real briefly, can you describe what
15 the patent is just at a very general level?

16 A. Well, the title tells us some of this. It's
17 automatic, so we're talking about typically computer
18 systems. It's about messages and how they get
19 interpreted. So, typically, you want to understand them
20 in some fashion.

21 And it's about routing. We've heard about
22 routing to the people, for example, as one option, if it
23 can't be automatically handled.

24 Q. Now, Dr. Fox, were you retained as a technical
25 expert in this case?

1 A. Yes, I was.

2 Q. Can you explain to the jury what your
3 assignment was with respect to the infringement issues
4 in this case?

5 A. Yes. My focus is purely on infringement, and
6 infringement deals with really two things. It deals
7 with the patent and the claims that are at issue and the
8 accused systems. So I studied both of those.

9 Q. And -- and, Dr. Fox, are you a lawyer?

10 A. No, I'm not.

11 Q. Okay. And so in formulating your opinions in
12 this case, were you given the rules of the road for
13 patent infringement?

14 A. Yes, I was.

15 Q. And can you explain to the jury what your
16 understanding is of those rules of the road?

17 A. Yes. So when an accused product is accused of
18 infringing a claim or a set of claims, for each of those
19 claims, the accused product has to do what that claim
20 says. It has to satisfy all the limitations of that
21 claim, every single one.

22 Q. Okay. And did you look at the claims in
23 connection with your analysis of them?

24 A. Yes. There are five claims at issue which we
25 see, and we've heard about them, so I don't think we

1 need to go through them in more detail right now.

2 Q. Okay. And were you instructed where you
3 should look in order to determine the meaning of the
4 claim terms?

5 A. Yes. There are lots of terms in these claims,
6 different words, different phrases, and some of them
7 have been construed. So the Court has construed a
8 number of terms, which are shown on, I think, the three
9 screens here.

10 Q. Yeah. We've heard these a bunch of times, and
11 so we won't go through them right now. But after we
12 talk further this afternoon, we'll mention them as we
13 need to.

14 Now, real briefly, I'd like to walk through
15 just an example from the '947 patent.

16 Can you start us off, first of all, by just
17 explaining what's in this dotted box down on the
18 right-hand corner?

19 A. Okay. This is Figure 1, which also appears on
20 the cover of the patent and appears later on a full
21 page, so it can be clearly seen.

22 In the description in the patent, the numbers
23 that you see here are described, and the one that you've
24 identified is -- see if I can use this gizmo here -- 30.
25 That's attached to this big thing here on the -- on the

1 bottom, which is the rule-based and case-based knowledge
2 system.

3 Q. Now, let's just kind of walk through a few of
4 the steps from this example.

5 What's going on -- what's shown in this
6 screen?

7 A. So the patent in this example explains one
8 kind of use of what's being claimed. This is just an
9 example. But it's going to help us understand.
10 Examples are very useful.

11 So what we see here is sort of the first step.
12 And I've only made, I think, four slides here, because
13 it goes through lots of detail step-by-step.

14 But the first main part is that the person,
15 the customer as shown here, working with a computer
16 creates something, some electronic message. And you see
17 the yellow line that goes from there down to this --
18 this path. And it goes into different computers and
19 gets routed eventually to this thing here, which is the
20 inbox, which is the entry into the computer system for
21 automatic processing.

22 Q. Okay. Here's the next slide. What's
23 happening here?

24 A. So this patent is about interpreting
25 electronic messages. And so one way to do that, since

1 we have this thing on the bottom, this rule-based and
2 case-based knowledge engine, one way to interpret the
3 electronic messages is to use a rule-based knowledge
4 engine. And that's what's shown in this bottom section
5 here.

6 It's labeled as preprocessing. It does some
7 of the first processing that relates to this electronic
8 message. And it makes use -- because it has rules,
9 there's the rule base, which is here, the set of rules,
10 and also a set of actions that correspond with those
11 rules.

12 Q. And then here's the next slide from the
13 example. What's -- what's being shown here?

14 A. So the way that this example is explained, if
15 the rule base is not sufficient to do all the work
16 that's necessary for some of the messages, then it will
17 use an alternative approach. It will make use of the
18 results from the rule-based knowledge engine, but then
19 it will use a case-based knowledge engine. And that's
20 the part that's shown here on the bottom.

21 These two parts here (indicates). This is the
22 case-based knowledge engine and the things that relate
23 to it.

24 Q. And what does this example show in the bottom
25 left?

1 I guess I'm going to try to use this, too.

2 A. Okay.

3 Q. There's a presented case model and a stored
4 case model. What's that?

5 A. Right. So using the Court's claim
6 construction about exemplar cases, there are examples of
7 the kinds of things that the system should respond to.
8 Those exemplar cases are stored.

9 And what we see here are models of those
10 exemplar cases. That's the thing on the right-hand
11 side, the stored case models.

12 After that's been done -- this is done by the
13 knowledge engineers and others who are trying to prepare
14 the system. After that's been done for a single person
15 who's trying to have their needs met, their information
16 needs satisfied, the electronic message that they
17 provided will be processed, as we saw before, and that
18 will lead to a presented case model. It has to be the
19 same kind of thing, if you're going to make comparisons.

20 So we're going to see if we find an example or
21 exemplar case that matches this presented case.

22 Q. And then what's shown in this slide?

23 A. So, ultimately, the person who's been
24 patiently waiting for all of this wants something to
25 happen, and there are two situations that it described

1 in -- in this example in the patent.

2 One case is where the computer system is able
3 to figure out what to do. It has a set or an archive
4 that's shown here of solutions, things that it can use
5 for responses.

6 And if automatic processing has been
7 identified as the right thing as possible, then the
8 stuff that comes out of that goes back up, as you see
9 the flow going upward, to the outbox, back to the
10 different computers, and ultimately back to the
11 customer.

12 Q. And then here we kind of have another flow.
13 What's this showing?

14 A. Sometimes people's electronic messages are
15 hard to interpret. I had a project, the naval message
16 analyzer funded by the Navy, to try and figure out some
17 of their messages, and they were pretty complicated.

18 So in some cases, those -- those messages are
19 not interpretable by either the rule base or the case
20 base, or maybe the rule base or case base will
21 extract -- the rule base will extract some things from
22 the message, like the address, that might be useful.
23 That will get referred to the -- to the human being, the
24 person who's going to provide a manual review. They
25 will figure out what to do, and they will provide an

1 answer that eventually goes back to the customer

2 Q. Now, moving on to another subject, what's
3 shown here?

4 A. This is the home page for Google. And as I
5 have it in the heading on the top, I point out that
6 Google provides a variety of services.

7 Just so people understand what's on the page
8 here, I made arrows and have red boxes added to this to
9 identify some of the services. Such as the one on the
10 right is Gmail. The one sort of in the middle is Maps
11 to help people find their way from place to place.

12 Q. Now, is it your understanding -- any of those
13 services that you have pointed an arrow to, are any of
14 them accused in this case?

15 A. No, they're not.

16 Q. Okay. And the search box there, what -- what
17 do you do with that?

18 A. So when someone is involved in the information
19 retrieval process, they have an information need. They
20 want to find some kind of answer or get -- learn about
21 something.

22 So they engage in a process, an interactive
23 process with a computer system, which includes taking
24 that need and sort of converting it to questions, to
25 queries. So that's the box where people type in some

1 version of their information need, typically called a
2 query.

3 Usually, they're very short; typically a
4 couple of words. But you can make them longer, if you
5 want.

6 Q. Now, is -- is it your understanding as to
7 whether Google search is accused in this case?

8 A. It's not accused.

9 Q. Now, Dr. Fox, I'd like to jump right in to a
10 discussion of some of the limitations here. We had
11 Mr. Furrow walk us through a lot of technical details,
12 so we can skip that.

13 Now, here -- what's being shown here?

14 A. So this is a list of phrases, concepts that
15 are discussed in the claims that are at issue.

16 The first two relate to 26. The next two
17 relate to 28. The following relates to 30. And we have
18 a little bit there about 31. Also, the next one is
19 about 31. The last one is about 33.

20 So these are key aspects or limitations that
21 relate to all of the claims that we're discussing today.

22 Q. Now, you have on the top, Limitations Not Met.
23 What does that mean?

24 A. So studying the patent and the claims and the
25 Court's claim construction and applying the file history

1 and all the other things that I was to be made aware of
2 and looking at all the information from Google -- I
3 studied a lot about Google and its systems and lots of
4 information behind that -- I reached some conclusions
5 and opinions.

6 And each of these is one of the things that is
7 a limitation in the claims that's not met by the accused
8 products. There are other things, too, but I don't have
9 a lot of time here, so I focused on the most important
10 ones and the ones that were easier to explain in a short
11 time.

12 Q. Okay. Just because something is not on this
13 list doesn't mean that you agree that it's met in the
14 Google system?

15 A. No. I go through every single one of the
16 parts of all of the claims in 109 pages in my report and
17 explain in detail why these things are not infringing,
18 yes.

19 Q. And you mentioned briefly about the
20 information from Google that you looked at, and I just
21 think it's important for you to let the jury know kind
22 of in a little bit more detail what it is that you
23 looked at in connection with your analysis here.

24 Can we do that?

25 A. Okay. On the Google side of things, I have

1 gone through the depositions from all of the people who
2 have been deposed from the side of Google. Of course,
3 I've been in the courtroom the whole time here through
4 the trial when all those kinds of things were being
5 discussed. I've heard all of that.

6 I have done experiments with the system to see
7 what it does with ads. I have applied my knowledge and
8 experience. I actually met Larry Page, who founded
9 Google when he was a graduate student at Stanford, and
10 saw the very first demo of this back in -- I think the
11 first demo was back in 1998.

12 So I've used my knowledge specifically about
13 this case and also my prior knowledge.

14 Q. Well, let's jump right into non-interactive
15 electronic messages.

16 You understand that this term has been
17 construed by the Court in this case?

18 A. Yes. The heading there is the phrase that's
19 been construed, and the bottom right is the -- is the
20 text of that construal.

21 Q. And --

22 A. And on the left side is the corresponding
23 words that you see on the top there.

24 Q. And can you read the Court's construction of
25 non-interactive electronic message?

1 A. An electronic message in which the sender does
2 not provide any additional information after the message
3 has been received.

4 Q. And in your opinion, does -- does Google meet
5 this limitation?

6 A. No.

7 Q. Does Google -- is there an electronic message
8 in which the sender does not provide any additional
9 information after the message has been received?

10 A. No.

11 Q. Let's talk about that in a little more detail.
12 We have some slides here.

13 What's being shown on these slides?

14 A. So the technical details, I've studied the
15 http protocol. I had research grants relating to this.
16 I had papers published about this. There's actually a
17 connection that's established that's kept open during
18 the entire session where a person is interacting with
19 the Google system.

20 So over that connection, lots of messages go
21 back and forth. We call this interaction. So someone
22 types something. You see here, every time a letter was
23 typed, something came back. So that's a response

24 Q. Now, Dr. Rhyne, during his direct testimony,
25 had indicated or perhaps it was cross -- I don't

1 remember which one -- indicated that he thought that an
2 electronic message was a message that was electronic.
3 And he indicated that he didn't think that this MAR
4 would be an electronic message under that definition.

5 Do you agree with Dr. Rhyne?

6 A. I don't agree.

7 THE COURT: Yes?

8 MR. FENSTER: Beyond the scope of his
9 report, Your Honor.

10 THE COURT: Overruled.

11 A. I don't agree.

12 Q. (By Mr. Perlson) And why is that?

13 A. In Dr. Rhyne's report, he has at least three
14 different explanations of what an electronic message is,
15 and so it's not clear to me which one to argue about.
16 But I talked about each one of those explanations in my
17 report.

18 He typically refers to an http message that
19 goes from one to the other, and each one of those things
20 I showed in this illustration actually is encoded using
21 this http protocol and is sent from one system to the
22 other, both the typed information going to the computer
23 and the responses. Those are all http messages.

24 Q. And so leaving that interaction, let's talk
25 about some others that a user may have encountered with

1 the Google system.

2 What's being shown here on this slide?

3 A. So this is one of the set of slides that show
4 examples of different kinds of interaction. The first
5 one is, since I'm not often able to spell words
6 properly, if I typed the wrong kind of word -- I spelled
7 cowboys wrong in this situation -- it comes back with a
8 suggestion seeing if I agree with its correction of the
9 spelling. Sometimes I don't get it right even then, and
10 I have to try again.

11 Q. And what happens if you click on the Dallas
12 Cowboys rather than the Dallas Cowboys with the I-S?

13 A. So if I click on that, then another message
14 goes back to Google, and then it will try and deal with
15 that as if that is what I was typing.

16 Q. Okay. What's being shown here?

17 A. Remember, I mentioned this is a search
18 session. People are trying to get their information
19 needs met. And so, typically, most people don't get it
20 right the first time. They'll try and extend their
21 query. They'll add words to it.

22 Here's an example of revising the query by
23 adding another word.

24 Q. And let's jump to this one. What's being
25 shown in this slide?

1 A. So Google works on the worldwide web, and so
2 the purpose of the worldwide web is to let people go
3 from place to place. If I click on that, I go to
4 another page.

5 I may keep the screen up. I can actually do
6 it in another window, so that stays up sometimes with
7 what I'm doing. That other page will give me
8 information about the Dallas Cowboys from their official
9 website.

10 Q. If the user clicks on a search result, is
11 that -- does Google get notified about that?

12 A. Yes. Google has to take care of this. They
13 have to do something with it, yes.

14 Q. And is that information that's sent to Google?

15 A. Yes, it is.

16 Q. And on the right-hand side, there's -- there's
17 ads?

18 A. Correct.

19 Q. And if a user would click on an ad, would
20 Google know about that?

21 A. Yes. Those clicks lead to jumping to another
22 page.

23 Q. And is that information sent to Google? It's
24 a click?

25 A. Yes. Google actually gets the clicks. It's

1 very important for Google to get the clicks, as we've
2 heard before.

3 Q. Now, let's move on. There's a number of
4 different interactions, but for time's sake, let's move
5 on.

6 This is a quote from Dr. Rhyne's testimony and
7 this was in reference to the Yahoo! system, but he's
8 referring to what the non-interactive message is. And
9 he says: Yes, sir. It's the same way. It returns in a
10 fraction of a second these ads. And I did nothing
11 whatsoever between the time I entered that message and
12 sent it to Yahoo!, and the systems at Yahoo! retrieve
13 ads for the purpose of sending them back to me.

14 Q. Now, do you agree that that shows a
15 non-interactive electronic message?

16 A. I believe that in this definition, Dr. Rhyne
17 is not following the Court's claim construction.

18 Q. Why is that?

19 A. Because the claim construction says the sender
20 does not provide any additional information, and there
21 is information that can be provided. It just would be
22 after the window.

23 He's identified a narrow window of time and
24 said that's all that's at issue. But the construction
25 doesn't say that.

1 Q. You mean, the construction doesn't provide any
2 time limitation?

3 A. It says does not provide any.

4 Q. Okay. And is it the case that, in fact, with
5 the -- that Google with search queries that senders do
6 provide additional information after the message has
7 been received?

8 A. I've given lots of examples. We just went
9 through those.

10 Q. Okay. So what is -- remind us again. What is
11 your opinion as to whether Google meets the
12 non-interactive electronic message limitation?

13 A. It does not meet that limitation.

14 Q. Well, let's move on. And the next one I'd
15 like to discuss with you, Dr. Fox, is the case-based
16 knowledge limitation.

17 A. Yes.

18 Q. Now, has the case-based knowledge engine been
19 construed by the Court?

20 A. Yes, it has, as you see here under
21 Construction.

22 Q. That's a construction in the bottom right-hand
23 corner?

24 A. Yes, that's right.

25 Q. And can you read that construction to the

1 jury, please?

2 A. A knowledge engine that processes electronic
3 messages by comparing them to a stored set of exemplar
4 cases.

5 Q. And is that the construction that you've
6 applied in connection with this case?

7 A. Yes.

8 Q. And do you have an opinion as to whether or
9 not Google uses a case-based knowledge system?

10 A. Google does not.

11 Q. And let's go on to this one.

12 In -- now, this is a slide that Dr. Rhyne had
13 used in connection with his direct examination and
14 indicates a rule-based knowledge engine. And then says
15 a condition, action, then he provides an example: If X,
16 then do Y.

17 In your opinion, does that show what a
18 rule-based knowledge engine is?

19 A. No. That just defines what any program would
20 do, because all programs have -- almost all programs
21 have condition statements like that.

22 MR. FENSTER: Your Honor, may we
23 approach?

24 THE COURT: Yes.

25 (Bench conference.)

1 MR. FENSTER: Your Honor, I apologize for
2 the interruption.

3 Dr. Fox is about to testify -- Dr. Fox is
4 about to testify that a knowledge engine required all
5 kinds of things that are not in the Court's claim
6 constructions, which is exactly what they did with
7 electronic message, saying that the Court instructed an
8 interactive electronic message and wouldn't let
9 Defendants -- and would not allow Defendants to argue
10 that other limitations that weren't in the Court's claim
11 construction.

12 Dr. Fox is going to argue that knowledge
13 engine, which the Court has defined at the parties'
14 request, includes all these other things that are not in
15 the Court's claim construction. He's, therefore, going
16 to testify inconsistently with the Court's claim
17 construction.

18 MR. PERLSON: Your Honor, may I respond?

19 THE COURT: Yes.

20 MR. PERLSON: First of all, this is Dr.
21 Rhyne's slide. Dr. Rhyne provided an explanation of
22 what this slide is. And Dr. Fox, in rebutting Dr.
23 Rhyne, we should be entitled to demonstrate that he
24 disagrees with the way that Dr. Rhyne has characterized
25 what a rule-based knowledge engine is.

1 There actually hasn't been any -- a
2 quote/unquote construction.

3 THE COURT: No. I read you right.
4 So I'm going to hear his testimony. Overrule the
5 objection.

6 (Bench conference concluded.)

7 Q. (By Mr. Perlson) So getting back to the
8 rule-based knowledge engine here, Dr. Fox, do you agree
9 with Dr. Rhyne's characterization of a rule-based
10 knowledge engine?

11 A. I disagree.

12 Q. And why is that?

13 A. Because this is not following the Court's
14 claim construction. If one were to use this explanation
15 as it's given here, this would mean that any computer
16 program, essentially, would be a rule-based knowledge
17 engine. There's no knowledge engine that's shown here,
18 for example.

19 Q. And going to the next one, case-based
20 knowledge engine, underneath that, Dr. Rhyne had put
21 compare input to cases which have associated responses.

22 Is your -- is that an accurate
23 characterization of what a case-based knowledge engine
24 is?

25 A. No. It doesn't follow the Court's

1 construction, and it doesn't follow what's commonly
2 understood in the field.

3 Q. Why is that?

4 A. Well, we have to have the knowledge engine as
5 is written in the phrase. We have to have a set, not
6 just a single case. You have to have a base of cases.
7 That's the second word there, a case base.

8 And there's no mention here about exemplars or
9 other things that are in the Court's construction.

10 Okay. Let's look at another -- something else that Dr.
11 Rhyne provided on his testimony.

12 And he was asked: Now, according to you, a
13 case or an exemplar case can simply be anything that's
14 used for interpreting a message?

15 And he responded: As far as what I've tried
16 to look for, I believe that's correct.

17 Do you recall Dr. Rhyne giving that testimony?

18 A. Yes, I do.

19 Q. And do you agree with Dr. Rhyne?

20 A. I disagree.

21 Q. And why is that?

22 A. Again, he's not following the Court's claim
23 construction in this explanation.

24 Q. Can you -- why do you think that, sir?

25 A. Well, he's saying it's simply anything that's

1 used for interpreting a message. We don't have to have
2 a case base to do that.

3 For example, we've already talked about rule
4 base, and he's agreed that rule bases are interpreting
5 the message. So that's -- he's saying that a rule base
6 would be case base. That doesn't make any sense, for
7 example.

8 Q. Let's go into -- now, here we have some
9 testimony where Dr. Rhyne talked about what an exemplar
10 case was in connection with the AdMixer.

11 And he says: Now, a good example of an
12 exemplar case is if you think of a query coming in as
13 having a keyword, like puppies, and the advertisements
14 have keywords associated with them.

15 So you think -- do you agree with that
16 characterization of what an exemplar case is?

17 A. No. That's not an exemplar case.

18 Q. Why not?

19 A. This is saying that any set of keywords
20 describing an advertisement is a case or a part of a
21 case. Essentially, this would mean that of the billions
22 of cases that Google deals with, every single one is a
23 case.

24 And the whole point of case-based systems is
25 to have examples of groups of cases, not each one being

1 an example. It would just go crazy if everything was an
2 example. It doesn't make sense.

3 Q. And you said billions of case -- billions of
4 ads?

5 A. Google has billions of ads, and according to
6 this definition, every one of those would be a case.
7 And that just doesn't make sense.

8 Q. And do you recall what -- going back to that,
9 do you recall what Dr. Rhyne pointed to was an exemplar
10 case in SmartAds?

11 A. You're talking about the second paragraph
12 here?

13 Q. No.

14 A. I'm sorry.

15 Q. Just separate and apart from this.

16 A. Okay. So -- right. So SmartAds is a
17 different part of the system, and Dr. Rhyne has accused
18 the SmartAds as dealing with cases.

19 And SmartAds deals with a table of maybe a
20 billion or so, hundreds of millions I've heard from the
21 testimony given earlier today, of statistical values
22 that one looks up. And those aren't cases. Those
23 are -- that's entries in a big table.

24 Q. Now, I think that -- Dr. Rhyne had pointed to
25 some of the attributes or features as having something

1 in them that might be a case.

2 Do you recall that?

3 A. Yes. It wasn't very clear to me what he was
4 saying here.

5 If one were to pick -- pick an entry in
6 this -- this SmartAds collection of things, they don't
7 really represent anything. They're not an example of
8 anything. They're just a situation.

9 Q. And is that -- you're talking about the
10 attributes and the features?

11 A. That's right, yes.

12 Q. Well, let's use this. Mr. Fenster beat me to
13 the punch with this one before I had a chance to talk
14 about it with you. But let's kind of walk through
15 what's shown here.

16 Can you explain what it is that you're trying
17 to explain with this slide?

18 A. So two parts of the AdWords system have been
19 accused: The AdMixer and the SmartAds. I show those
20 sort of on the right-hand side and explain them as
21 approaches or ways to do things using a table lookup
22 approach.

23 On the left-hand side, I represent the
24 approach that's described in the '947 patent of using a
25 case-based knowledge engine. And for the sake of

1 literal and Doctrine of Equivalents kinds of
2 discussions, I wanted to tease out the different aspects
3 that relate to how these things are different from each
4 other.

5 Q. And so you have five different purposes here.
6 Can you explain that?

7 A. So the field of case-based knowledge engines
8 deals with people trying to solve problems, and they do
9 that in a -- in a specific domain. You heard the domain
10 of banking, for example. Other systems have been
11 built -- there are too many cases if you try and do
12 everything.

13 So they're focused on a particular domain. So
14 it's solving a problem by finding similar situations.
15 Table lookups are totally different. You just give it a
16 bunch of things, and it finds the value in the big
17 table.

18 Q. Okay. And on the right-hand corner, it says
19 AdMixer and SmartAds. Do both of those use table
20 lookup?

21 A. Right. All the stuff on the right-hand side
22 are representing what's being done in both AdMixer and
23 in SmartAds.

24 Q. Okay. And the next two entries are scale and
25 speed. Why don't you describe those together in tandem?

1 A. Okay. So the scale of the solutions that are
2 possible with a case-based system, as described in the
3 '947 patent, refers to hundreds or millions or thousands
4 of different kinds of cases.

5 You can do more, if you have more computing
6 resources, but it's -- as it shows in the next line,
7 because you're talking about each and comparisons with
8 each, you have to go through them one by one. It's like
9 going through -- if you have a book of recipes and you
10 want to find a recipe in it, you have to sort of leaf
11 through them, if they're not in a good order. So that's
12 a slow process.

13 On the other hand, if we use a different
14 approach, the kind of thing that's related to table
15 lookups like you might jump in a dictionary or other
16 kind of reference like that, you just go right to the
17 right place. And that will work for billions or even up
18 to trillions of situations.

19 Q. We already talked about the knowledge engine
20 and the case-based knowledge engine. Obviously, it has
21 to be a knowledge engine.

22 A. That's right.

23 Q. And is the table lookup a knowledge engine?

24 A. No.

25 Q. Do AdMixer or SmartAds use knowledge engines?

1 A. No. It doesn't use knowledge engines.

2 Q. We've talked about this before. What does
3 this represent?

4 A. So I was very careful to try to make it simple
5 for the jury by putting percentages there. I didn't
6 want to have tiny numbers and make the boxes too small
7 to read.

8 So we've heard about predicted clickthrough
9 rates, and the numbers shown here are those
10 probabilities, which are between 0 and 1, represented as
11 percentages just to make it simpler to fit in here.
12 And these are produced by this lookup process we've
13 described by the SmartAds system. So just give a
14 graphic to kind of illustrate how this works.

15 Q. Now, Dr. Fox, what is your opinion as to
16 whether Google meets the case-based knowledge
17 limitation?

18 A. It does not.

19 Q. Let's move on to the classification step.
20 You understood that the Court provided some
21 constructions in relation to that?

22 A. Yes. There are two that are specifically
23 shown here on this slide.

24 Q. Okay. And -- well, let's first talk about the
25 automatic classification.

1 Now, does Google classify message -- messages
2 as whether or not they can be responded to
3 automatically?

4 A. No, it does not.

5 Q. And why is that?

6 A. Because Google sends its queries that it
7 receives to two different systems: To the search system
8 and to the -- what's called the AdWords system. And the
9 AdWords system may or may not lead to results shown on
10 this page, but that's not a classification step.

11 I'll give you an example. My two -- my oldest
12 son and my youngest son were on the track team in high
13 school, and they always wanted to win a race, but they
14 often never made it. They didn't determine that they
15 were not going to make the race -- that they would not
16 win the race.

17 It just didn't happen that way for one reason
18 or another. So there's no determination made. It's
19 just that it doesn't happen.

20 Q. Okay. And here we see a Google search result
21 page, but there's no ads; is that right?

22 A. That's right.

23 Q. And is there a response?

24 A. Yes. There's a response. And since I was
25 looking for a Wal-Mart in the area, I actually get my

1 answers that are shown here.

2 Q. Now, here's what Dr. Rhyne says about why
3 there's a -- an automatic response, and he refers to,
4 well, they make a decision based on whether -- whether
5 or not they are able to find ads within a short period
6 of time, and they've determined that the message falls
7 into one of two categories in this case. I have ads to
8 return automatically, or I don't have ads to return
9 automatically.

10 Do you agree with Dr. Rhyne's opinion?

11 A. I disagree. It's like the race example I gave
12 before. We start off two things at the same time. We
13 start off the search system and we start off the AdWords
14 system. And they may proceed along and do what they
15 need and retrieve things.

16 If the AdWords system doesn't get there fast
17 enough, then we don't see things. It doesn't mean that
18 it was determined that it wouldn't do that.

19 Q. So there's another part of the classification
20 step, and that refers to classifying for whether a human
21 intervention is needed. And you have some bullets here.

22 Can you just walk us through -- first of all,
23 what do you understand to be accused in connection with
24 this element?

25 A. So in order to be infringing, Google would

1 have to have electronic messages that are interpreted by
2 humans. And the example that's given by Dr. Rhyne is
3 that that's done by the impression spam system.

4 The electronic messages and the handling of
5 spam, to my mind, are not related to each other.

6 Q. And you have -- let's keep things moving. You
7 have individual queries or impressions not flagged for
8 review. What does that refer to?

9 A. The decision of whether there's spam is based
10 on lots of occurrences of impressions. A single one
11 isn't going to tell you that there's spam, because it
12 just could be right kinds of things.

13 It's only if you get a lot of these things
14 that you know that it's impression spam. So the
15 individual query is not the cause of some kind of
16 decision being made.

17 Q. Okay. And not insubstantial difference, what
18 does that refer to?

19 A. Well, this relates to some of the legal issues
20 here, Doctrine of Equivalents and so forth.

21 The point is that this matter is -- is really
22 different. If I'm talking about a sports team, the
23 behavior of an individual person on the sports team as
24 an individual is not the same thing as the team's
25 behavior. The team behaves as a group.

1 And so here we have a bunch of things that
2 have to work together before we understand this.

3 Q. So to summarize, what's your opinion as to
4 whether the classification step is met in AdWords?

5 A. It is not met.

6 Q. Let's move on to the predetermined response
7 limitation.

8 This limitation occurs in Claim 28; is that
9 right?

10 A. That's right, in part (c) of 28.

11 Q. And the Court construed the predetermined
12 response. Is this the Court's construction?

13 A. It is. That's right.

14 Q. And is this the construction that you applied
15 in connection with your opinion in this case?

16 A. Yes, it is.

17 Q. Okay. Let's look at this slide here. What is
18 this -- this is a search -- search result and some ads;
19 is that correct?

20 A. That's right. We have the results that are
21 shown on this side, and sometimes you get ads on the
22 top, but here we see the ads on the right-hand side.

23 Q. Is this response predetermined in any way?

24 A. No. Everything is done dynamically. Google
25 has to do this to satisfy the dealing with different

1 people's interests and changing over time and new
2 advertisers coming on line and people changing their ads
3 and people's budgets being changed and all kinds of
4 things.

5 Q. Now, we have the -- showing the auction here.

6 Does the auction at all influence the results
7 and ads?

8 A. Right. What we see here is an animation as
9 they were combining these predicted clickthrough rates,
10 which are shown as percentages, along with the bid
11 values. And then we have to go through a sorting
12 process essentially to find the one that has the biggest
13 value. That's going to be the one that will be ranked
14 No. 1. It should appear at the top of the list of the
15 ads.

16 Q. Now, here again we have a slide that we've
17 seen before. Since Mr. Fenster didn't have the luxury
18 of the animation that I have, we'll show this here.

19 What's being demonstrated in this slide?

20 A. So we have the same query submitted with an
21 interval of 4 seconds that you saw there timed out. And
22 even in that short period of time, the ads that are
23 returned are different. It's not predetermined what's
24 going to happen. It happens dynamically.

25 And you see that the URL at the bottom there

1 is the advertiser information, but the particular
2 creative, or the particular ad, is different in this
3 case.

4 So sometimes the system will switch which
5 creative is applied, even if it picks the same
6 advertiser.

7 Q. Okay. So what is your opinion, then, as to
8 whether the predetermined response limitation is met in
9 that?

10 A. It is not met.

11 Q. Let's move on to the next one. Here is
12 computing a matched score for each case that is
13 compared.

14 Now, here -- here's Claim 30. We've seen
15 that, and there's all sorts of elements here. We're not
16 going to go through every one of these, are we?

17 A. No. I disagree with all of them, but I think
18 we'll focus on the last one probably for sake of time.

19 Q. So here there's the first part that -- and
20 that refers to assigning a score to each stored case
21 model, which is compared with the case model?

22 A. That's right.

23 Q. Okay. And what is this slide showing?

24 A. Well, it was hard for me to understand what
25 Dr. Rhyne is accusing as a case in the case model.

1 What we see here on the left are the billions of ads
2 that are dealt with by the AdWords system. There's a
3 process that does involve comparison. It involves some
4 information retrieval kind of filtering techniques to
5 narrow down from those billions to typically 200 --
6 sometimes up to a thousand but on that order. And that
7 set is what goes to the SmartAds in pairs.

8 So for a given query, you get one ad going to
9 it, and it comes back with a value that returns from
10 that, as we saw before, this PCTR.

11 Q. Okay. So there are ads scored in the SmartAds
12 system; is that correct?

13 A. The SmartAds is actually computing a score for
14 the things that it sees, yes.

15 Q. But throughout this whole winnowing down
16 process, are there scores applied to every --

17 A. No. The thing that's scored is a set of ads,
18 which is on the left-hand side. And the things that are
19 actually compared are the things on the right-hand side.
20 And this -- this process is talking about the scoring of
21 the ones that are actually scored, not about how it goes
22 in between, this filtering process, which does other
23 things to get down to that.

24 Q. Now, there's a second part here, and then
25 there's a map. What's being shown here? What is the --

1 what is the claim being claimed in the 30(b6) in the
2 second line?

3 A. So if I want to compare my two hands, I will
4 compare different aspects. I'll compare the thumbs and
5 my index finger and so forth. As I go through one by
6 one, I'll decide whether those things are matching or
7 not.

8 That's what's being described here, keeping
9 count and keeping track of the different matches that I
10 find between these things that I tried to compare.

11 If I find a match, I want to make things --
12 find a correspondence between these things, the score
13 should increase. If I was doing fingerprint analysis, I
14 have some research grants now on fingerprint analysis.
15 The more things you get to match, the more sure you are
16 that the two fingerprints are matching.

17 If I don't find something, then if I get a
18 mismatch, I want to be sure that my score doesn't
19 increase. It should be at least staying the same or
20 certainly not increasing.

21 Q. Does the score -- is that the AdWords?

22 A. No. It's -- the AdWords does not follow what
23 that limitation says.

24 Q. And what are you trying -- is that what you're
25 trying to show in this slide here?

1 A. Yeah. I'm making two points here in the two
2 different bullets.

3 The first one is that the Court's construction
4 talks about arithmetic increase or decrease. And I'm
5 pointing out that the arithmetic operation at issue here
6 is multiplication.

7 And just pointing out a fact at the top there,
8 if you multiply a set of things together, each of the
9 things that you multiply, if it's bigger than one value,
10 the thing will go up, the overall score, and, otherwise,
11 it will go down.

12 So what we see here are two counter-examples.
13 They are shown on the left where we see -- the first one
14 says that there's a match but actually decreases, as you
15 see with that red arrow, because the multiplier is less
16 than 1.

17 [REDACTED]

18 [REDACTED] REDACTED BY ORDER OF THE COURT [REDACTED]

19 [REDACTED] [REDACTED] [REDACTED]

20 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

21 So these are examples of where this claim is
22 not satisfied.

23 Q. So just to summarize, is it your -- what is
24 your opinion as to whether 30(b6) is met in the AdWords?

25 | A. It is not.

1 Q. Now, let's go on to arithmetic decrease. This
2 is in Claim 31.

3 Do you understand that the predetermined
4 mismatch-weight was construed by the Court?

5 A. Yes.

6 Q. And is this the construction that you applied?

7 A. Yes.

8 Q. And what -- what is the construction?

9 A. It says that a predetermined factor which
10 arithmetically decreases a stored case model's match
11 score when a feature from the stored case model does not
12 match text and attributes from the presented case model.

13 Q. Is that true in AdWords?

14 A. It's not true in many cases.

15 Q. Okay.

16 A. As is shown here.

17 Q. Okay. Well, explain -- can you explain to the
18 jury how this demonstrates that?

19 A. This is the same example I showed before, and
20 there are lots of other examples. Just picked one to be
21 clear.

22 On the top case, we have a match leading to a
23 decrease, but here we're talking about mismatch-weight,
24 so we should focus on the bottom row.

25 We have a mismatch and it actually leads to an

1 increase as opposed to a decrease or not changed.

2 Q. So is it your opinion that the arithmetic
3 decrease limitation is not met in AdWords?

4 A. That's correct. It's not met.

5 Q. Okay. Last one here, let's talk about
6 normalization for a few minutes.

7 Now, this is in a limitation that's in 20 --
8 33; is that right?

9 A. That's correct.

10 Q. Did the Court provide a construction for
11 normalization?

12 A. Yes. That's what's shown here.

13 Q. Okay. And what does this construction
14 require?

15 A. It requires two things. When we're working
16 with a matched score, we have to do a division. And it
17 also explains what we divide by, which is the maximum
18 possible score for this stored case model.

19 Q. And does that happen in AdWords?

20 A. No. It doesn't happen in AdWords.

21 Q. And is this the formula that Dr. Rhyne pointed
22 to in his testimony?

23 A. It is. It's a formula that just comes out of
24 a probability theory.

25 Q. Okay. And why -- why doesn't this meet the

1 limitation?

2 A. Because we're dividing by something that's not
3 a maximum possible score. This is simply a mathematical
4 equation or conversion. It's not at all a normalization
5 as the Court's stipulated.

6 Q. Okay. And would you -- is this an equivalent
7 to normalization in any way?

8 A. They're not at all alike, no. One is just a
9 mathematical thing, and the other one is actually a
10 process of normalization.

11 Q. So what's your opinion, then, as to whether
12 the normalization is met in AdWords?

13 A. It's not met.

14 Q. Okay. Now I'd just like to just briefly move
15 on to another topic, and we've heard some testimony
16 today regarding some of the other patents and how they
17 potentially may relate to damages issues.

18 And here you've done -- oops. I skipped one.
19 Okay. Why don't -- if you could describe this one.
20 This would be the Invenda '991 patent.

21 Now, is this patent comparable to the '947
22 patent, as Dr. Rhyne has interpreted it?

23 A. If we use Dr. Rhyne's interpretation of what
24 the '947 patent means, which I don't agree with, but
25 let's take that for the sake of argument. If we use

1 this interpretation, then this is actually very
2 comparable to the '947 patent.

3 Q. Why is that?

4 A. Because they're both working with query
5 processing, and he's been arguing this is all about
6 query processing. And there's a normalization step
7 that's shown here, for example, as well.

8 Q. And then the '996 patent, do you have an
9 opinion as to whether that's comparable to the '947
10 patent, as Dr. Rhyne has interpreted it?

11 A. I do. If we interpret according to Dr. Rhyne,
12 then, again, this is working with a list of names, a
13 list of the terms, companies, and other kinds of things.
14 And it's the grouping them together and applying
15 normalization techniques to those as well.

16 Q. Okay. Another one, this is Meyer '916 patent
17 application.

18 Is this comparable to the '947 patent, as
19 interpreted by Dr. Rhyne?

20 A. Dr. Rhyne is interpreting advertisement as
21 relating to the '947 patent. This particular patent
22 application is about advertising and about ways to
23 improve the performance of advertising systems.

24 Q. In my effort to try to cut down on slides, I
25 think I actually eliminated one more slide about the

1 patent that I wanted to ask you about. And we heard
2 Mr. Huber earlier talking about PageRank.

3 Do you recall that?

4 A. Yes, I do. And I've studied that patent in
5 great depth.

6 Q. And is that the '999 patent?

7 A. It is.

8 Q. Is that comparable to the '947 patent?

9 A. I don't consider it at all comparable for lots
10 of different reasons.

11 This actually is very close to the -- some of
12 this stuff I did in my doctoral research, so I know
13 quite a lot about this and I've studied this and I teach
14 about this particular patent.

15 Q. So what's your opinion, then, as to whether
16 the '999 patent is comparable to the '947 patent?

17 A. It's not comparable, and it's very closely
18 related to Google as we've heard earlier in Court.

19 MR. PERLSON: I have no further
20 questions, Your Honor.

21 THE COURT: Cross-examination?

22 MR. FENSTER: Yes, Your Honor.

23 THE COURT: Before we do, counsel
24 approach.

25 (Bench conference.)

1 THE COURT: Mr. Rooklidge, my court
2 reporter informed me at the break that you might need to
3 exit. If you need to exit, you can.

4 MR. ROOKLIDGE: Okay.

5 THE COURT: I didn't want --

6 MR. ROOKLIDGE: Thank you.

7 THE COURT: I was trying to --

8 MR. ROOKLIDGE: I was going to wait until
9 Ms. Doan comes back.

10 THE COURT: Okay. Well, that's fine. I
11 just want to get -- if you want to wait for her, that's
12 fine, too.

13 MR. ROOKLIDGE: All right. I appreciate
14 that, Your Honor. Thank you.

15 THE COURT: I didn't know when we would
16 break, and I didn't want to --

17 MR. ROOKLIDGE: Okay.

18 THE COURT: -- keep you any longer than
19 you anticipated.

20 MR. ROOKLIDGE: Thank you, Your Honor.
21 Appreciate it.

22 (Bench conference concluded.)

23 THE COURT: Cross-examination.

24 MR. FENSTER: Yes, Your Honor.

25 CROSS-EXAMINATION

1 BY MR. FENSTER:

2 Q. Good afternoon, Dr. Fox.

3 A. Good afternoon, Mr. Fenster.

4 Q. You and I have met on two separate prior
5 occasions, haven't we?

6 A. That's right.

7 Q. On two different depositions?

8 A. That's correct.

9 Q. Now, Dr. Fox, you realize that you're
10 testifying here under oath?

11 A. Yes.

12 Q. Just like you did at the deposition?

13 A. Yes.

14 Q. Now, you also prepared an expert report in
15 this case.

16 A. I did. 109 pages, yes.

17 Q. Yes, you did. And that's this, right?

18 A. Yes. That's -- with the exhibits, it's more
19 than 109 pages.

20 Q. And do you stand by your report today?

21 A. The report is my representation of the
22 information as I knew at that time. There have been
23 changes in the Court's construction and other rules, and
24 I am following that in my testimony today.

25 Q. Now, you pretty much disagree with almost all

1 of Dr. Rhyne's analysis, right?

2 A. Pretty much, yeah.

3 Q. And out of all the elements that Dr. Rhyne
4 opined or met by the Google AdWords system, you pretty
5 much think that none of them are met, right?

6 A. I explained in my report the disagreements
7 with each of them one by one, yes, as he stated in his
8 report based on what was available at that time, yes.

9 Q. In fact, you went through your report and you
10 found -- and you opined that not a single element was
11 met by the Google AdWords system, right?

12 A. That's right. There were errors in his
13 discussion of every one of the elements, yes.

14 Q. Now, you testified that you were getting the
15 rules of the road, because you're not a patent expert,
16 right?

17 A. Yes, that's right.

18 Q. One of the rules of the road is that you have
19 to follow -- is that the claims control the scope and
20 not the specification, correct?

21 A. That's correct, yes.

22 Q. And another rule of the road is that you have
23 to follow the Court's claim construction, right?

24 A. Yes, that's right.

25 Q. And you were here -- you've been here all

1 through the trial?

2 A. Almost. I didn't stay here for all the
3 damages stuff, but I was here all the other times.

4 Q. Were you here when Judge Everingham told the
5 jury that the Court's claim construction governs and
6 that it's the -- that everyone must apply the Court's
7 claim construction?

8 A. Yes, I believe I was.

9 Q. Now, you testified on direct -- you accuse
10 Dr. Rhyne of not following the Court's claim
11 construction, didn't you?

12 A. It seems to me from what I heard him testify
13 and the examples we showed here that those illustrate
14 that point, yes.

15 Q. Can you answer the question yes or no? You
16 did, didn't you?

17 A. Yes.

18 Q. All right. Have you heard the adage, people
19 in glass houses shouldn't throw stones?

20 A. Yes, I've heard that expression.

21 Q. Dr. Fox, in your report at Paragraph 44, you
22 gave your definition of electronic message, didn't you?

23 MR. PERLSON: Your Honor, can we
24 approach?

25 THE COURT: Yes.

1 (Bench conference.)

2 THE COURT: You're cross-examining him on
3 a definition. This is one of the terms that I held by
4 pretrial motion practice were improper.

5 MR. PERLSON: Okay. But, Your Honor,
6 this -- he didn't apply the Court's claim construction.
7 When he gave his opinion, he said it was limited to
8 this, and I should be able to cross-examine him on that.

9 THE COURT: Move on to something else,
10 okay? There was a claim construction for electronic
11 message. I'm going to give you --

12 MR. FENSTER: All right.

13 THE COURT: The Court will give you that
14 in the Court's instructions, but let's not -- I'm not
15 going to drag either side of the experts over the coals
16 based on what's written before I provided additional
17 clarification in the case.

18 MR. FENSTER: Okay. Your Honor, let
19 me -- let me just ask, because I'm going to go into some
20 other questions.

21 With respect to knowledge-based --
22 knowledge engine, he said that the case-based and the
23 rule-based knowledge engine has to be integrated, and
24 that's not in the Court's claim construction.

25 THE COURT: Well, is he testifying to

1 that?

2 MR. PERLSON: He never provided that
3 testimony on direct, Your Honor.

4 THE COURT: I don't think he did either.

5 MR. FENSTER: It goes to the credibility
6 in the analysis that he provided in doing his analysis.

7 THE COURT: Well, here's the -- the
8 Court's claim construction, as I understand it, Counsel,
9 doesn't either require nor exclude the possibility that
10 it has to be integrated.

11 MR. FENSTER: Okay.

12 THE COURT: And if you want to ask him
13 that, I'm going to let him answer, and I'm going to let
14 Mr. Perlson develop that in redirect, okay?

15 MR. FENSTER: Uh-huh.

16 THE COURT: Because I'm not sure that the
17 integration issue was ever presented to me --

18 MR. PERLSON: Absolutely, Your Honor.

19 THE COURT: -- as a matter of claim
20 construction. But if you want to ask about that, you
21 can.

22 MR. PERLSON: But, Your Honor, we didn't
23 provide testimony on direct on that issue.

24 THE COURT: Well, I understand that, but
25 I'm not -- I'm just saying that I'm -- I'm not sure that

1 violates my claim construction order, his opinion that
2 it has to be integrated.

3 MR. FENSTER: I'm not saying that it
4 necessarily does, but I think it's fair
5 cross-examination as to whether he inserted limitations
6 that are not either in the claims or the Court's claim
7 construction.

8 THE COURT: I don't think that's -- I
9 don't think he's inserting limitations based on that. I
10 think reasonable minds can differ --

11 MR. FENSTER: Okay.

12 THE COURT: -- as to whether or not it's
13 got to be integrated or not.

14 MR. FENSTER: Okay.

15 THE COURT: And I'm not sure the patent
16 is very clear on that point.

17 MR. FENSTER: Okay.

18 (Bench conference concluded.)

19 Q. (By Mr. Fenster) Now, Dr. Fox, you recall on
20 direct by Mr. Perlson, he asked you about whether or not
21 the Google AdWords system meets the non-interactive
22 electronic message requirement, right?

23 A. Yes.

24 Q. And you said that the Google system was
25 interactive because, in part, you get feedback as you're

1 typing the search request in, right?

2 A. That's right. You get messages sent back and
3 forth, yes.

4 Q. Right. What kind of messages?

5 A. They're http messages.

6 Q. Electronic messages?

7 A. They're electronic messages.

8 Q. All right. Now, in your report, you said at
9 Paragraph 44, quote: It is clear that --

10 MR. PERLSON: Your Honor, can we approach
11 again?

12 THE COURT: Yes.

13 MR. PERLSON: Can we take this down?

14 (Bench conference.)

15 THE COURT: Are you going to the Court's
16 claim construction?

17 MR. FENSTER: No.

18 THE COURT: Don't go there.

19 MR. FENSTER: Okay. I'm not going to. I
20 was -- I admitted the questions and will not ask him
21 whether or not that was in the Court's claim
22 construction, but he's applying a definition that's
23 inconsistent -- he's providing testimony today that M is
24 an electronic message, whereas his report says it has to
25 be a multiword text.

1 That's just inconsistent with his own
2 prior testimony as to what it is. I'm not going
3 anywhere near a claim construction or what the Court's
4 claim construction was.

5 MR. PERLSON: Well, he's asking him to
6 apply it to what --

7 THE COURT: That's right.

8 All right.

9 MR. PERLSON: I specifically did not go
10 into this because of the Court's ruling.

11 MR. FENSTER: And he's given testimony
12 that's inconsistent with what he said in his report.
13 And I'm not going near the claim construction. I get
14 the Court's point on that, but he's inconsistent today
15 with what he said before.

16 THE COURT: Well, I don't see how -- step
17 back.

18 (Bench conference concluded.)

19 THE COURT: Ladies and Gentlemen, I need
20 to excuse you at this time for about five minutes. If
21 you'll give me five minutes, there's a procedural matter
22 I've got to take up outside your presence, and I will
23 tend to it as quickly as I can, but these sometimes are
24 necessary events in any trial.

25 So if y'all will take a five-minute

1 recess, I'll bring you back in. Don't talk about the
2 case.

3 LAW CLERK: All rise.

4 (Jury out.)

5 THE COURT: All right. Y'all have a
6 seat.

7 All right. What problems does the
8 Plaintiff have with the construction of electronic
9 message to mean a complete thought or idea transmitted
10 electronically?

11 MR. FENSTER: None, Your Honor.

12 THE COURT: What problems do the
13 Defendants have with that construction?

14 MR. PERLSON: Well, Your Honor, I don't
15 know that there's any support in the patent for that,
16 and I'm not sure what it means.

17 If -- if -- if I typed in M and hit send,
18 that would be a query, and you might get a response, and
19 that would be a message under their interpretation. I
20 don't know whether that's a complete thought or idea or
21 not, but it would be an http message, and I don't think
22 that that would --

23 THE COURT: The patent talks about things
24 like e-mail messages, voicemail messages, dual-tone
25 frequency inputs, and things that represent a complete

1 thought that one might have who is sending the message.

2 MR. PERLSON: It does. I mean, I guess I
3 could use an example that if -- you know, if you typed
4 in some gibberish and then hit search, that's not a
5 complete thought, but it is a message, and I think that
6 that would meet the definition of -- I mean, that would
7 be a search query.

8 And under the way that, you know,
9 Plaintiff has been applying -- or Dr. Rhyne has been
10 applying electronic message, it would meet it, but I
11 don't think that that's a complete thought or idea.
12 It's just gibberish, but it's still a message under a
13 query.

14 So I'm not --

15 THE COURT: Then if the jury doesn't
16 think it's a complete thought or idea, they're going to
17 find in your favor.

18 MR. PERLSON: Well --

19 THE COURT: What you want me to do is
20 define message so it excludes whatever their theory is,
21 and they want me to define message so it excludes
22 whatever your non-infringement theory is.

23 MR. PERLSON: I understand that
24 completely, Your Honor, and Your Honor has made
25 absolutely crystal clear that we shouldn't be arguing

1 that it's limited to e-mail, and we have followed that.

2 Just -- just what actually -- what
3 Mr. Fenster was putting up there was what Dr. Fox was
4 saying is that it -- it was like a non-trivial message.
5 I mean, it's somewhat close to what you're saying, but I
6 don't know whether it's exactly the same.

7 And -- but I'm not -- without going into
8 the intent of each -- each person sending the message,
9 I'm not really sure whether you would be able to know
10 whether it's a complete thought or not.

11 I mean, you know -- and so I guess that's
12 my initial reaction. You know, obviously, we need some
13 time -- you know, we'd like some time to think about it,
14 but perhaps -- yeah, that's my first reaction.

15 THE COURT: I understand. All right.

16 MR. ROOKLIDGE: Your Honor, Yahoo!'s
17 position is that that interpretation would be
18 inconsistent with the patent itself. It finds no basis
19 in the specification, which, in fact, Your Honor has
20 pointed before to the passage in the patent that talks
21 about the variety of data formats, including DTMF tones.
22 And there are many uses of DTMF tones that could provide
23 something other than a complete thought.

24 And remember, the Court -- actually,
25 Dr. Rhyne has defined the source of the message not only

1 as being the person but also the user and the user's
2 computer browser.

3 So the question is, whose thought --
4 whose complete thought is that supposed to be? Is it an
5 individual person? Is it that person's computer and
6 browser?

7 It just seems to be inconsistent with the
8 specification of the patent, Your Honor.

9 THE COURT: Well, what if the DTMF tone
10 represents the complete thought? Press 1 for customer
11 service.

12 MR. ROOKLIDGE: Well, there's -- there's
13 absolutely nothing in this patent that would limit the
14 DTMF tone to that or the voice data to that, and we've
15 heard other expressions.

16 Ms. Rice talked about the electronic
17 message being a television broadcast, and the electronic
18 portion of that doesn't necessarily need to -- to
19 contemplate a complete thought.

20 We've heard discussions of Morris Code
21 and satellite communications. And whose complete
22 thought are we talking about, and how do we know when a
23 thought is complete?

24 I mean, that would -- unfortunately, my
25 problem is, a lot of messages come out of my mouth that

1 are not complete thoughts, so --

2 [Laughter.]

3 THE COURT: Probably the one you're
4 telling me now.

5 [Laughter.]

6 MR. ROOKLIDGE: With that, I'll go sit
7 down, Your Honor.

8 THE COURT: All right. Mr. Fenster,
9 you're not going to -- you're not entitled to question
10 him on that Paragraph 44, even if it is inconsistent. I
11 think that's a construction that you're going to get in
12 the jury charge, the one I've just given you.

13 But, you know, I addressed the
14 non-interactive electronic message term in the claim
15 construction against the backdrop of what you-all had
16 proposed was a proper construction against an
17 indefiniteness argument.

18 You come to trial, and now not only do we
19 have that it's not an indefiniteness argument anymore,
20 you're not waiving that, but it's -- an electronic
21 message has to be limited to an e-mail or some other
22 type of term.

23 Now, I'm going to construe it, but I
24 guess I don't understand what your position is as to why
25 what he said in his expert report before he had the

1 benefit of that construction is relevant.

2 MR. FENSTER: Two things.

3 First, Your Honor, it is and always has
4 been on our position at claim construction that
5 electronic message is a common and ordinary meaning
6 that doesn't -- that doesn't need construction.

7 THE COURT: Well, the Circuit told us
8 only if it has to be construed.

9 So I appreciate that, but -- I mean, I'm
10 with you, but the people that grade my papers, you know,
11 they want me to construe these things.

12 MR. FENSTER: I actually don't have the
13 same understanding with respect to the Federal Circuit
14 law on claim construction.

15 I think that the claim -- that the
16 Federal Circuit is clear that claim construction should
17 be done consistent with the intrinsic evidence, but it's
18 not -- it doesn't have to be done to the point where it
19 resolves all issues of infringement.

20 And that's what's happening here is,
21 we've got a claim construction that was done
22 inconsistent -- that was done consistent with the
23 Court's -- with the intrinsic evidence, and now we're
24 having a fact issue as to whether or not that claim
25 construction is met, and Defendants are raising all

1 these claim construction issues that are -- that don't
2 have to be decided. They're not necessarily claim
3 construction issues.

4 Now, you -- Your Honor held at the
5 beginning when Mr. Verhoeven argued that electronic
6 message is limited to e-mail -- that's sort of what, you
7 know, started this -- the ball rolling down the hill, I
8 think, and Your Honor found that that was inconsistent
9 with your claim construction.

10 Now I'm not sure that it's inconsistent.

11 THE COURT: No. What I -- what I -- what
12 I addressed was the argument that the figure in the
13 patent that showed an example was the, quote, gist of
14 the invention, as I recollect it.

15 MR. FENSTER: Okay. So I think that it's
16 fair for them to argue that the electronic message is
17 however Dr. Fox thinks one of ordinary skill in the art
18 should -- should construe it, and Dr. Rhyme can testify
19 and has testified as to how he construes it, and all of
20 that is within the rubric of the Court's claim
21 construction, which didn't give a specific definition of
22 that particular term.

23 Now, Dr. Fox just testified
24 inconsistently, in my view, that M is an electronic
25 message. Now, that is absolutely inconsistent with the

1 opinion that he stated in his report. Regardless of the
2 Court's claim construction, that's just inconsistent,
3 and I think that that's fair impeachment.

4 As to all of these issues, you know, with
5 respect to knowledge engine, Mr. Perlson skipped over
6 one of the slides that -- where Dr. Fox says, you know,
7 to be a knowledge engine, it has to meet all of these
8 requirements that he gets directly from the
9 specification.

10 And I think it's fair for Dr. Fox to
11 opine that one of skill in the art would opine -- would
12 understand knowledge engine to be X, and Dr. Rhyne has
13 opined that it meets knowledge engine.

14 But I think it's fair impeachment to ask
15 Dr. -- Dr. Fox if those limitations are specifically in
16 the claims or if he's getting them from the
17 specification in light of the Court's construction.

18 That's -- that's this line of
19 questioning.

20 MR. PERLSON: Your Honor, this is just an
21 instance of litigation gotcha. They file a motion that
22 says that Dr. Fox can't testify about his view of what
23 an electronic message is, we don't elicit that testimony
24 and -- based explicitly on your ruling, and then they
25 want to raise through, frankly, nasty statements in

1 front of the jury, like throw glass houses, the types of
2 comments that, you know, Your Honor had indicated we
3 shouldn't be making, and then try to impeach Dr. Fox
4 after simply saying repeat -- applying what Dr. Rhyne
5 had indicated an electronic message was.

6 He didn't give the opinion that he had in
7 here specifically because of Your Honor's order. And to
8 have him impeached on that, for following what the Court
9 said and merely interpreting Dr. Rhyne's --

10 THE COURT: Well, I agree with you,
11 Mr. Perlson. I'm not going to let him do that.

12 MR. PERLSON: Thank you, your Honor.

13 THE COURT: I've decided.

14 And bring the jury back in.

15 You're not entitled to go into an opinion
16 to show it's inconsistent with the opinion I didn't
17 allow him to give after you filed a motion to preclude
18 that opinion.

19 Bring them in.

20 LAW CLERK: All rise.

21 (Jury in.)

22 THE COURT: Have a seat.

23 I think we've got it sorted out, but
24 we'll see.

25 Go ahead.

1 MR. FENSTER: May I proceed, Your Honor?

2 THE COURT: Yes.

3 MR. FENSTER: Thank you.

4 Q. (By Mr. Fenster) Now, Dr. Fox, on direct by
5 Mr. Perlson, you talked about whether or not the AdWords
6 system meets the predetermined response requirement,
7 correct?

8 A. Correct.

9 Q. Now, you stated -- you testified to this
10 slide, which is DX demo 379 --

11 A. Correct.

12 Q. -- right?

13 And you showed us -- or Mr. Perlson showed a
14 demonstration that showed that four seconds elapsed and
15 that these two ads were different, right?

16 A. Correct.

17 Q. Now, who identified these two ads to pull out?
18 Did you?

19 A. I looked at this the other day and made up the
20 slide, yes.

21 Q. Okay. So now, what you were trying to
22 illustrate is that these two ads are different, right?

23 A. That's right.

24 Q. That's what you wanted --

25 A. It's blown up on the right-hand side, so it's

1 more readable.

2 Q. Right. And that's what you wanted the jury to
3 focus on, right?

4 A. (No response.)

5 Q. Now, if you look at the other ads, there are
6 four ads served in response to both of these queries,
7 correct?

8 A. Correct.

9 Q. Now, what about the other three? Are those
10 the same?

11 A. I can't see very well from here, but I think
12 so.

13 Q. Sure. Let me zoom in.

14 A. It's kind of fuzzy, but I think they are. I
15 apologize. My copy's not too clear.

16 Q. The vegas.com?

17 A. No. Actually, the first one is different.
18 There's \$20 dollars on the first one at the top, and
19 it's not on the second example. So that's different,
20 too.

21 Q. And the third one?

22 A. Yeah. The third one is different, too.
23 And the fourth one looks the same, but, again, I can't
24 see too well.

25 Q. Now, where did each of these ads come from?

1 A. They originally come from advertisers.

2 Q. Where does Google retrieve them from in order
3 to put them on this page, Dr. Fox?

4 A. From the ads database.

5 Q. And in order to serve them here, do they have
6 to already be in the ads database?

7 A. They have to be there, yes. Something that
8 leads to them has to be there, correct.

9 Q. Now, the Court -- the claim doesn't require
10 that every one be a predetermined response, correct?

11 A. It depends how you define response. I
12 disagree with your definition of response, I think.

13 Q. Okay. Now, this is regarding Claim 26(c).
14 Let me turn it so you can see it.

15 A. Can I stand up to look around -- okay. I can
16 see it now. Thanks. I appreciate it.

17 Q. Now, 26(c) requires retrieving one or more
18 predetermined responses, right?

19 A. That's right.

20 Q. Now, how many predetermined responses have to
21 be met in order to meet this limitation?

22 A. It says one or more.

23 Q. That's right. And if at least one or more is
24 met, would you agree that this limitation is met?

25 A. That's what it says.

1 Q. Now, Dr. Fox, let's talk about the
2 classification step in 28(b1)(ii).

3 Do you recall that 26(b1)(ii) requires
4 classifying the electronic message as at least one of
5 and (ii) as requiring assistance from a human operator?

6 A. Correct.

7 Q. Now, Google performs ad spam filtering,
8 correct?

9 A. Yes. Some part of Google does, yes.

10 Q. And one component to ad spam filtering is
11 manual processing involving human -- human intervention,
12 correct?

13 A. That's correct.

14 Q. And there are a number of potential -- of
15 different potential triggers for the manual processing
16 by humans, correct?

17 A. Sure.

18 Q. And Google's processing software looks for
19 strange things, right?

20 A. Well, it does analyses that look for unusual
21 behaviors, yes.

22 Q. Right. And when Google software finds unusual
23 behaviors, it generates reports for humans to review,
24 right?

25 A. Sometimes. It produces entries in databases

1 sometimes. It does different things, yes.

2 Q. And when Google software finds strange things,
3 one of the actions it will take is to flag it for human
4 review, correct?

5 A. Yes, that's one of the actions we heard from
6 Mr. Furrow earlier today.

7 Q. And the Court's claim construction requires --
8 requires -- states that requiring assistance from a
9 human operator means requiring that a manual reviewer
10 review the electronic message or information derived
11 from the electronic message or review, revise, or
12 compose the response to be delivered to the source,
13 correct?

14 A. Yes, I see that.

15 Q. Now, Mr. Perlson showed you this slide, DX
16 Demo 351?

17 A. Yes. I made up that slide, yes.

18 Q. Okay. And were you trying to say that the
19 SmartAds system is a table lookup system?

20 A. The method that's used in SmartAds is to look
21 up values and return them, which is a table lookup
22 process, yes.

23 Q. Now, Google's AdWords system does a lot more
24 than just use a table lookup, doesn't it?

25 A. Yes. It has different parts. We heard about

1 the training part earlier, for example. That's a
2 different part of SmartAds, yes.

3 Q. Well, in fact, Google AdWords compares lots of
4 information about the query -- let me -- let me withdraw
5 that.

6 You heard Mr. Furrow testify earlier?

7 A. Yes, I did.

8 Q. Okay. And he talked about how Google AdWords
9 uses lots of information about the query and lots of
10 information about the -- about the ads to find matching
11 ads, right?

12 A. Not exactly. He didn't say lots of
13 information. He gave an example of 30 different types
14 of things that were included in the attribute templates
15 in the file that you had him look at.

16 Q. Well, in fact, Google uses the text of the
17 query itself, as well as other information about the
18 query, in finding ads that are related to the query,
19 correct?

20 A. Correct.

21 Q. And in the process of identifying which ads to
22 serve, AdWords uses the text and other information about
23 that query to find those ads, correct?

24 A. You're talking about AdWords, right? I lost
25 your question. Can you say it one more time? I'm

1 sorry.

2 Q. Yes.

3 In the AdWords system, isn't it true that
4 Google AdWords uses the text of the query, as well as
5 other information about the query, in finding relevant
6 ads?

7 A. Yes, that's true.

8 Q. And AdWords also uses the text and other
9 information that it has about the advertisement,
10 correct?

11 A. Yes. They're put together, yes.

12 [REDACTED]

13 [REDACTED]

14 **REDACTED BY ORDER OF THE COURT**

15 [REDACTED]

16 [REDACTED]

17 [REDACTED]

18 [REDACTED]

19 [REDACTED]

20 [REDACTED]

21 [REDACTED]

22 [REDACTED]

23 [REDACTED]

24 [REDACTED]

25 [REDACTED]

1 Q. And it also considers the statistics -- the
2 statistics related to this -- actually, let me withdraw
3 this question.

4 MR. FENSTER: Excuse me just one moment.

5 (Pause in proceedings.)

6 Q. (By Mr. Fenster) Now, do you recall -- you
7 were here for Dr. Rhyne's testimony?

8 A. Yes.

9 Q. Okay. Now, do you recall that Dr. Rhyne
10 testified that Google met the comparing step of 30(b4)?

11 A. I think so. He testified for a long time. I
12 think I remember that, yes.

13 Q. And one -- and he pointed to several of the
14 attributes in the Google AdWords as meeting the
15 comparing limitation, correct?

16 A. I don't remember specifically, but I suspect
17 so.

18 Q. Do you recall this slide from Dr. Rhyne's
19 presentation?

20 A. Yes, I do.

21 Q. And one attribute that Google uses is creative
22 query matches Line 1, correct?

23 A. The one at the top there, yes. You -- I see
24 the one at the bottom that's highlighted, which is
25 the one I used in my example before.

1 Q. Right. There are two attributes on this page,
2 right?

3 A. The attributes are defined by the brackets,
4 yes.

5 Q. That's right. So the top one is one
6 attribute, correct?

7 A. It's actually a template. It's not the
8 attribute value. It's a template.

9 Q. You're right. This is an attribute template,
10 correct?

11 A. Right.

12 Q. And it's comprised of these features that are
13 within the brackets, right?

14 A. That's right.

15 [REDACTED]

16 [REDACTED]

REDACTED BY ORDER OF THE COURT

17 [REDACTED]

18 [REDACTED]

19 [REDACTED]

20 [REDACTED]

21 [REDACTED]

22 [REDACTED]

23 [REDACTED]

24 [REDACTED]

25 [REDACTED]

1 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

2 [REDACTED] [REDACTED]

3 [REDACTED] [REDACTED] **REDACTED BY ORDER OF THE COURT**

4 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

5 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

6 [REDACTED]

7 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

8 [REDACTED]

9 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

10 [REDACTED] [REDACTED]

11 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

12 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

13 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

14 [REDACTED] [REDACTED]

15 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

16 [REDACTED]

17 [REDACTED] [REDACTED]

18 Q. Okay. Now -- and that is what led to this
19 comparison, right?

20 A. It was discussed in this example here. I
21 wouldn't call this a comparison, but...

22 Q. That's right. You don't think there is a
23 comparison.

24 A. No, there's no comparison.

25 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

1 [REDACTED]
2 [REDACTED] **REDACTED BY ORDER OF THE COURT**
3 [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

4 Q. Now, in your deposition, you said you didn't
5 know -- you had no expectation, you didn't know what to
6 expect when -- whether the odds multiplier would be
7 higher or lower when the user country matched the query
8 country, right?

9 A. I gave another counter example in my report,
10 but it was kind of complicated, so I wasn't sure about
11 this particular case.

12 Q. Now, you -- but you've only pulled out one
13 example to show the jury where the score went down,
14 right?

15 A. That's because of the interest of time, yes,
16 certainly.

17 Q. Okay. Now, there are some examples, aren't
18 there, where the score will increase when these two
19 things match, right?

20 A. Sure.

21 Q. And you didn't show the jury that.

22 A. I did actually in my example. I showed a few
23 where there were different values. I don't remember if
24 they were all decreasing or increasing, but there were
25 some other cases I gave there. I had a few slides, but

1 I only had one I was able to fit into the time allowed.

2 Q. Now, do you have any expectations whether --
3 as to whether the score will generally -- will usually
4 increase when -- when there's a match?

5 A. I know of lots of situations when this will
6 not be the case, but I would expect, in many cases, it
7 would be the case.

8 Q. There will be examples, in fact, lots of
9 examples, when the score will increase when there's a
10 match; is that right?

11 A. There are examples of both the increasing and
12 decrease in each of these situations, yes.

13 Q. Okay. And the claim only requires that the
14 score increase when at least one or more of the text and
15 attributes from the query -- from the case model match
16 the stored case model, correct?

17 A. I don't read it the same way you do, but --
18 but that's what the words say.

19 Q. You don't read the at least one of the
20 attributes and the text match the stored case model, the
21 score is increased by a predetermined match-weight?

22 A. Yeah. I gave the example of the fingers, you
23 know, of comparing. And so that's one example, and then
24 we have other examples. So we go through these one by
25 one.

1 Q. You agree, Dr. Fox, that there are lots of
2 examples in the Google AdWords system where the score
3 increases when at least one of the text or attributes
4 between the query and the ad match, correct?

5 A. Sure.

6 Q. And there are lots of examples in the AdWords
7 system when the scores decreases when there's a mismatch
8 in the text and the attributes, correct?

9 A. Sure.

10 Q. And that's -- and the claim requires at least
11 one of, correct?

12 A. It requires more. This is just part of the
13 claim. There's other steps in the claim that talk about
14 comparisons and so forth, yes.

15 Q. That's right.

16 Now, do you remember this slide from your
17 direct?

18 A. I do.

19 Q. Okay. Now, you testified that there are
20 billions of ads in the database, correct?

21 A. That's what I've been told, yes.

22 Q. And of those ads, how many get pushed down to
23 SmartAds? How many get fed into SmartAds as a
24 candidate?

25 A. I heard roughly about 200, as Mr. Furrow

1 explained earlier today.

2 Q. Right. Now, you understand that that's where
3 Dr. Rhyne points to for the comparing step, right?

4 A. I do.

5 Q. Now, isn't it true, Dr. Fox, that every one of
6 the ads that are evaluated by SmartAds are scored?

7 A. For each query ad pair, there is a computation
8 that leads to a predicted clickthrough rate. That's a
9 kind of score, yes.

10 Q. And SmartAd's Selection Server calculates the
11 predicted clickthrough rate for each ad that qualifies
12 for the ad auction, correct?

13 A. With respect to a single query, yes, it does
14 that. Yes. Those are the values computed, yes.

15 Q. Right. When the user presses enter, an http
16 message is received by Google, correct?

17 A. That's one of many situations that leads to a
18 message being received.

19 Q. Okay. And then when it does, the AdWords
20 system will interpret that http message, correct?

21 A. I would not use the word interpret.

22 Q. It will process it?

23 A. It will process it, yes.

24 Q. Okay. It will process it. And then as a
25 result of that processing, 200 ads will go down to

1 SmartAds, correct?

2 A. That's the typical situation, yes.

3 Q. Okay. So after the user presses enter --

4 A. Actually, it's -- they go one by one. They
5 don't go as a package. Each one of them is sent
6 together with a query corresponding, and it looks up a
7 value for that pair.

8 Q. Okay.

9 A. So they don't go together as you -- as you
10 implied.

11 Q. Okay. So after the user presses enter, as a
12 result of the processing, 200 ads or so will be sent to
13 AdWords, correct?

14 A. No. That's what I just disagreed with. One
15 at a time they go there.

16 Q. Okay. But -- now, all -- all of this is
17 happening before the results get served, right?

18 A. It depends. If the AdWords system loses the
19 race, as I used for my example before, it may not get
20 there in time.

21 Q. Whether or not they all come at once or are
22 sent serially, isn't it true that every ad that's
23 evaluated by SmartAds in response to a single query is
24 given a PCTR score?

25 A. When the ads are sent from the ad creative one

1 by one to SmartAds, a PCTR score is computed. I'm
2 trying to make sure I understand your question. That's
3 why I stated it that way.

4 Q. Right. But when -- can you answer it -- can
5 you give a clear answer?

6 A. Okay.

7 Q. Are all of the ads that are sent to the
8 SmartAds Selection Server, after the user presses enter
9 in response to -- and submits a single query, are all of
10 those ads scored or not?

11 A. Each of them is, yes.

12 Q. All right. Thank you.

13 A. You're welcome.

14 Q. Now, Dr. Rhyne -- or, Dr. Fox, when -- when
15 you went through your report, you were aware that there
16 was a reexam?

17 A. Yes. I mention it in my report, yes.

18 Q. You didn't rely on it for any of your
19 opinions?

20 A. No, I didn't.

21 Q. Even though it was submitted by Google?

22 A. Right.

23 Q. And you didn't submit it -- you didn't even
24 cite it in your report, correct?

25 A. I think I mentioned that I looked at the

1 reexam in one place. I'm not sure, but I'm pretty sure
2 I did.

3 Q. In your deposition, do you recall testifying
4 that you didn't -- that you didn't cite it in your
5 report?

6 A. I can't remember whether I did or not, and
7 in -- if it's in the deposition, I apologize. It's 109
8 pages. I can look for it, if you want me to.

9 Q. No.

10 MR. FENSTER: Your Honor, I'll pass the
11 witness.

12 THE COURT: All right. Redirect?

13 MR. PERLSON: No further questions, Your
14 Honor.

15 THE COURT: All right. On behalf of
16 Yahoo!?

17 MR. ROOKLIDGE: Oh, no further questions,
18 Your Honor.

19 THE COURT: All right. So you may step
20 down.

21 Tell me you've got a 20-minute witness.

22 MR. PERLSON: Pass it over to Yahoo!,
23 Your Honor.

24 MS. DOAN: I'm not sure he can be 20
25 minutes, Your Honor, but if we can start today and

1 finish tomorrow, we would appreciate it.

2 THE COURT: Let's get started then, okay?

3 MS. DOAN: Get started?

4 THE COURT: Yes. Call your next witness.

5 MS. DOAN: Your Honor, we call Keith

6 Nilsson.

7 THE COURT: What's his first name?

8 MS. DOAN: Keith Nilsson.

9 THE COURT: Was this witness previously
10 sworn?

11 THE WITNESS: Yes.

12 THE COURT: Okay. Come around, sir, and
13 have a seat, and try to talk into the microphone for me.

14 THE WITNESS: Will do.

15 MS. DOAN: May I approach, Your Honor?

16 THE COURT: Yes.

17 KEITH NILSSON, DEFENDANTS' WITNESS, PREVIOUSLY SWORN

18 DIRECT EXAMINATION

19 BY MS. DOAN:

20 Q. Mr. Nilsson, would you please introduce
21 yourself to the jury.

22 A. Yes. Hi there. My name is Keith Nilsson. I
23 work for Yahoo!.

24 Q. And what do you do for Yahoo!?

25 A. I'm the senior vice president of our global

1 initiatives group.

2 Q. And how long have you worked for Yahoo!?

3 A. I've worked at Yahoo! for over 10 years, which
4 is -- the company has only been around for 15 years, so
5 that's two-thirds of the company's history.

6 Q. Can you tell me a little bit about your
7 personal background.

8 A. Sure. I was born in Japan. I got to Japan.
9 My dad was in the -- in the Army. He was stationed at
10 Fort Ord, and he was stationed over in Japan. Both my
11 sister and I were born there.

12 We moved back actually to an area close to
13 Fort Ord, California, so I'm from pretty much California
14 since then. I've got a family. Been married for 17
15 years. Two little boys, age 7 and 4.

16 Q. Can you tell us a little bit about your
17 educational background.

18 A. Sure. I went to UC Davis, which is in
19 California. I got a Bachelor's of Arts in economics,
20 and I also got an MBA and a Master of International
21 Affairs from Columbia in New York.

22 Q. Where else have you worked besides Yahoo!?

23 A. I've worked at Intel Corporation, and I've
24 worked at Bankers Trust and Alex Brown.

25 Q. And what all have you done for Yahoo! since

1 you've been there, your different jobs?

2 A. I've done a number of different things over
3 the 10 years. I first started out running our corporate
4 development group, which did all of our investments and
5 acquisitions for the company.

6 After that, I went and ran one of our
7 geographic regions called the emerging markets, which
8 brought Yahoo! services to the developing world in Latin
9 America, Southeast Asia, India, Middle East, Africa,
10 those types of places.

11 Q. Okay. Mr. Nilsson, have you ever testified
12 before?

13 A. I have never testified.

14 Q. Well, we hear slower over here or at least I
15 do, so --

16 A. I will.

17 Q. Okay. Are you part of the executive
18 management team?

19 A. I am. I report to our CEO, Carol Bartz, and
20 I'm on her executive management team.

21 Q. Tell us what the executive management team
22 does.

23 A. It meets monthly. It reviews the operations
24 of the Yahoo! businesses. It makes important decisions
25 for the company.

1 Q. And are you an engineer?

2 A. I am not an engineer. I do not have an
3 engineering degree.

4 Q. Are you more on the business side?

5 A. I am on the business side. I run the sales
6 and business development teams.

7 Q. Can you tell us how Yahoo! got started?

8 A. Sure. I'd be happy to.

9 Well, Yahoo! is one of the first internet
10 companies out there. Back when the internet was first
11 created, it was very difficult to find web pages.
12 So the chief founders, they -- they created this
13 directory similar to, you know, Yellow Pages that
14 organizes businesses. They created this directory that
15 organized all the web pages online.

16 And this directory was originally called Davis
17 and Jerry's Guide to the Worldwide Web. Took off, and
18 they decided to incorporate and make it a legitimate
19 business.

20 So in March of 1995, they incorporated and --
21 and they've grown the business ever since then.

22 Q. And what type of business is Yahoo!?

23 A. So Yahoo! offers a number of different
24 services. We have about 660 million users around the
25 world. They use a number of different products, such as

1 e-mail and instant messaging to communicate with friends
2 and family around the globe.

3 They offer a bunch of information services.
4 Think of -- think of a newspaper online that's
5 interactive that has a bunch of links. You can go and
6 find information about news or your favorite sports team
7 or your financial information, or if you want to find
8 educational information, such as how to get a job or how
9 to find -- how to find schools. On Yahoo! Health,
10 there's information on different diseases that you can
11 research.

12 So it's a lot of information that we provide
13 for free to our advertisers -- I mean -- sorry -- to
14 our -- to our users.

15 Q. And how do you provide all of those services
16 free to users like us?

17 A. We're -- we're an advertising supported
18 business, just like a newspaper. We sell advertising on
19 our web pages. And that's how -- that's how we're able
20 to offer our services for free.

21 Q. And how long has Yahoo! been advertising on
22 the web?

23 A. Well, we started advertising just after the
24 company was -- was founded in -- in 1995. That's when
25 we first started selling advertisements.

1 Q. Okay. And if you'll open your book I gave to
2 you, please, sir.

3 A. Sure.

4 Q. And turn to Defendants' Exhibit 545.

5 A. Okay. I'm there.

6 Q. Do you recognize this document?

7 A. I do.

8 Q. Can you tell me what it is.

9 A. Sure. This is a -- this is a contract with
10 Ziff Davis. Ziff Davis was a media company, and Yahoo!
11 was a startup with a funny name at the time, and this
12 was a contract that partnered with a major media company
13 in March 4th, 1996.

14 Q. Okay. And did Yahoo! -- were you able to
15 partner with Ziff Davis?

16 A. Absolutely. It was a successful partnership.

17 Q. And it looks like there's several things
18 attached to this, like a -- looks like Disc 1 and Disc 2
19 with a bunch of information about the company?

20 A. That's right.

21 Q. Why would all that be attached in March of
22 1996?

23 A. Well, we had a partnership with Ziff Davis to
24 sell advertising. We sold banner advertising, search
25 advertising, and had other components of this

1 partnership, and we were doing this as early as March
2 4th, 1996.

3 Q. And if you'll turn with me now, please, sir,
4 to Defendants' Exhibit 550.

5 A. Okay.

6 Q. Do you recognize this document?

7 A. I do.

8 Q. And is it all one document, or is it more than
9 one?

10 A. There are a number of advertising insertion
11 orders as part of this.

12 Q. Okay. And can you tell us --

13 MS. DOAN: Let's go to a page we can read
14 a little bit better. Alan, if you'll go to Yahoo!
15 34899.

16 A. Okay. I'm there.

17 Q. (by Ms. Doan) Okay. Can you tell us what
18 this -- what this is, this page.

19 MS. DOAN: Very good. Thank you. I can
20 see it.

21 A. Sure. This is an advertising insertion order,
22 and just to explain what that is, it's a contract with
23 advertisers that want to advertise on Yahoo! websites.
24 This particular one is with Travelocity based in Dallas,
25 Texas, for a number of search keywords.

1 Q. All right. And the keywords, are they there
2 in the middle, just highlighted there, airfares,
3 airlines, vacation planning, and travel planning?

4 A. They are. Travelocity happens to be an online
5 travel agency, and so they wanted to buy keywords that
6 were related to their business, airfares, airlines,
7 vacation planning, those sorts of things.

8 Q. And would Yahoo! charge per term, or how did
9 that work?

10 A. In this particular case, we charge for that
11 bundle of four terms. We charge \$2,000 per month for
12 all four of these terms.

13 Q. Okay. And now, looking at Exhibit No. 550,
14 are there different companies, types of companies, that
15 Yahoo! advertise with?

16 A. Yeah. There are a number of companies. We
17 had -- just like a newspaper, we had -- pretty much
18 anyone interested in reaching our users would advertise
19 on our sites.

20 You can -- I don't know if you want to flip
21 through there, but here's one from a computer company;
22 here's one from a company called Diabetes Research,
23 which that one jumped out at me. I have a son that has
24 juvenile diabetes, and so that's something that would
25 might be of interest to me that I could find information

1 on our website.

2 Q. Okay. And I think the one we have up now is
3 on CompuBook, and it's for the words CompuBooks?

4 A. Yeah, that's right.

5 Q. Okay. And was the search -- was this search
6 advertising in response to keywords?

7 A. Yes. This was all in reference to keywords.

8 Q. Did Yahoo! run the search advertising program
9 in 1996 on its own, or was it outsourced?

10 A. No. It was -- it was our sales force and our
11 system in 1995 -- 1996.

12 Q. And if you'll look at Exhibit No. 549, please,
13 sir.

14 A. I'm sorry. 549?

15 Q. Yes.

16 A. Okay.

17 Q. Can you tell me what this is.

18 A. Sure. This is a contract for a partnership
19 with Visa that we signed in March 27th, 1996.

20 Q. And attached to that contract, there is a
21 document --

22 MS. DOAN: Alan, it's 35112. 35112,
23 please, sir.

24 A. I'm sorry. Can you repeat that?

25 Q. (By Ms. Doan) It's Bates Stamped No. 35112 at

1 the bottom.

2 A. Okay.

3 Q. Can you tell us what this document is.

4 A. Sure. This is our Form 10-Q. This is our
5 company filing with the Securities and Exchange
6 Commission. That's a government agency.

7 And as a public agency, every quarter, we're
8 required to file our company financials and information
9 about our business.

10 Q. Okay. And attached to the 10-Q for -- is this
11 the second quarter of '96?

12 A. This is the second quarter, that's right.

13 Q. Okay. If you'll turn to Bates Stamp
14 No. 35122.

15 A. Okay. Found that.

16 Q. Can you tell -- can you tell us what this
17 value-added link agreement is.

18 A. Sure. That shows a -- that shows the
19 partnership agreements that we have with Digital
20 Equipment Corporation. They were our search provider at
21 the time.

22 Q. For your sponsored search or for your natural
23 search?

24 A. They provided our natural search results.
25 Yahoo! provided our sponsor -- or our search advertising

1 results.

2 Q. Okay. And if you'll turn a couple of pages
3 over to 35124.

4 A. Okay.

5 Q. There is a paragraph with value-added link.

6 A. Okay.

7 Q. Can you tell us what this describes.

8 A. It basically describes what -- what we
9 provide. So AltaVista, the search -- the natural search
10 results are being provided to us, and Yahoo! is
11 providing a value-added link, or these are our search
12 advertisements on the site that show up on those search
13 results.

14 So this is basically our form of search
15 advertising in 1996.

16 Q. Okay. And you see there where it says: When
17 Yahoo! initiates a query to AltaVista using the VAL
18 interface, the query will be transmitted to AltaVista
19 where it will be processed, and the results will be sent
20 using the VAL interface to the Yahoo! property?

21 A. That's right.

22 Q. And if you'll turn to Exhibit No. 546, please,
23 sir.

24 A. Okay.

25 Q. Can you tell us what this is.

1 A. Sure. This is a -- a request form for an
2 advertiser that wants to advertise their products on
3 Yahoo!.

4 So we have -- on the next page, there are a
5 number of offerings -- advertising offerings that we
6 have. You can see search word, banner, campaign, front
7 page promotion, directory campaign. These are the types
8 of advertisements that we offered in -- back then.

9 Q. Okay. Now, I noticed that the copyright date
10 is somewhere between 1994 to 1996.

11 A. That's right.

12 Q. Okay. And how long did Yahoo! have its own
13 search advertising system?

14 A. Well, starting in early 1996, we had been --
15 we've had our own search advertising system and have
16 sold search keywords.

17 Q. Okay. At any point did Yahoo! start
18 outsourcing their search advertising by keywords?

19 A. Yeah. Several years later, in 2001, at the
20 end of the year, in November, we -- we partnered with a
21 company called Overture.

22 Overture was an innovative company that --
23 that did sponsor search or selling search advertising
24 better than anybody else, and we decided that they did
25 it better than we did, so we decided to partner with

1 them in -- in November of 2001.

2 Q. And how long were you partners with Overture
3 for search advertising?

4 A. Well, we partnered with them for several
5 years, and in 2003, we decided we liked the company so
6 much that we acquired them and brought them into -- into
7 our company.

8 Q. Now, I'm going to go back to November 2001.
9 What was the name of the search advertising we were
10 partnering for Overture?

11 A. That was Sponsored Search.

12 Q. And is it the same Sponsored Search system
13 that we have today, just with additional tweaks?

14 A. The very one, yes.

15 Q. Now, in 2003 -- or 2002, were you on the team
16 that led the Overture acquisition?

17 A. I was. I led the deal team for that
18 transaction.

19 Q. Can you tell us what that involved.

20 A. Sure.

21 So in acquiring any company, we're going to do
22 a fairly substantial amount of due diligence. We'll
23 meet the management team. We'll meet with the
24 engineering team. We'll review all of their assets,
25 such as their infrastructure, their buildings, their

1 patents, their technology, their partnerships, a whole
2 host of contract.

3 It's a process that takes several weeks, if
4 not months, and that's -- that's the process involved
5 in -- in acquiring the company. And that's what we went
6 through with Overture.

7 Q. Okay. And what all did we -- did Yahoo!
8 acquire from Overture in 2003?

9 A. Well, the company was growing very rapidly at
10 the time. They had over a thousand employees. They had
11 a number of facilities where they would develop their
12 technology. They had the largest search advertising
13 patent portfolio at the space of the time. It was very
14 large, several hundred patents.

15 There were very talented engineers and
16 developers. There were a number of business
17 partnerships. I mean, this was a real substantial
18 company. It was growing very rapidly and was the
19 pioneer for search advertising at the time.

20 Q. And did you indeed acquire the Davis patent at
21 that time?

22 A. The Davis patent and a number of other
23 patents, yes.

24 Q. And when I say the Davis patent, the Davis
25 patent and its entire family of patents with it?

1 A. Yeah. There were -- there were a number of
2 patents related to the Davis patent as well.

3 Q. And if you'll look at Exhibit No. --
4 Defendants' Exhibit 771. I think it's already in
5 evidence.

6 A. Okay.

7 Q. And that's the Davis patent you were just
8 talking about?

9 A. That's correct. That's the Davis patent.

10 Q. And can you read the title of this patent to
11 us, please.

12 A. Sure. This is a system and method for
13 influencing a position on a search result list generated
14 by a computer network search engine.

15 Q. All right. And if you could turn to Exhibit
16 No. -- Defendants' Exhibit 669.

17 A. Okay.

18 Q. Do you recognize this document?

19 A. I do. This is another patent acquired as part
20 of that portfolio of patents with Overture.

21 Q. Okay. And can you read the title of this
22 document to us, please, sir.

23 A. Sure. Automatic advertiser notification for a
24 system for providing place and price protection in a
25 search result list generated by a computer network

1 search engine.

2 Q. And then one more. If you'll turn to Exhibit
3 No. 658, please, sir.

4 A. Yes.

5 Q. Okay. And if you'll -- and is this another
6 patent?

7 A. Yes. This was --

8 Q. And can you tell me about this patent, please,
9 sir.

10 A. Sure. This was a patent. Looks like Meisel
11 et al. Meisel happened to be the CEO of the company at
12 the time. So I spent a lot of time with him. You want
13 me to read the patent here as well?

14 Q. Please. Please.

15 A. A system and method for enabling multi-element
16 bidding for influencing a position on a search result
17 list generated by a computer network search engine.

18 Q. And was the Meisel also acquired -- well, or
19 was he already at Yahoo!?

20 A. No. He was at Overture, and we acquired his
21 company.

22 Q. Okay. And then if you'll turn to -- I'm
23 sorry. There's one more. Exhibit No. 729.

24 A. Okay.

25 Q. And this appears to also be a Davis patent,

1 but a different patent by the same Davis; is that right?

2 A. That's right.

3 MS. DOAN: 729.

4 Q. (By Ms. Doan) And can you read the title of
5 this patent to us, please, sir.

6 A. Sure. System and method for influencing a
7 position on a search result list generated by a computer
8 network search engine.

9 Q. And why was it important to Yahoo! to acquire
10 Overture and the Overture search patent portfolio?

11 A. Well, as I mentioned earlier, they -- they
12 were the pioneers in search advertising. They had the
13 patent portfolio that protected that search advertising
14 business. And they were -- and so we were -- we were
15 looking to acquire that to replace our search
16 advertising business.

17 Q. And with the patent portfolio, you also
18 acquired all their employees as well?

19 A. Yeah. It was a -- these guys were head and
20 shoulders above just about any -- anybody else at the
21 time. So it was a -- it was a very meaningful
22 transaction for us. And their patent portfolio was
23 certainly an important part of that.

24 Q. Okay. And this is the same Sponsored Search
25 program that we're talking about now?

1 A. That's correct.

2 Q. All right. If in 2004, someone had come to
3 Yahoo! and -- well, let me start -- I'm sorry.

4 On the executive management team, is part of
5 the issues that you deal with major deals and whether to
6 make them or not?

7 A. Yes. Major deals would come to the executive
8 management team.

9 Q. Are you on the licensing committee?

10 A. I am not on the licensing committee.

11 Q. Do any of the licensing deals ever roll up to
12 the executive management committee?

13 A. If it's a substantial deal, then yes, it would
14 come to the executive management team.

15 Q. In 2004, if someone had approached Yahoo!
16 about taking a patent license for \$17 million, what
17 would be Yahoo!'s reaction?

18 A. We would have said no.

19 Q. Why is that?

20 A. That -- that's a substantial amount of money,
21 and we would -- we have a substantial patent portfolio
22 of our own that protects our business.

23 Q. Does Yahoo! license its own search engine
24 patent portfolio?

25 A. We do.

1 Q. And who do we license? To different search
2 engines?

3 A. Yeah. Companies in our industry, search
4 advertising, search industry, that's right.

5 Q. Okay.

6 MS. DOAN: Thank you, Your Honor. I pass
7 the witness.

8 THE COURT: Okay. All right. We'll pick
9 up with cross-examination tomorrow morning at 8:30.

10 Ladies and Gentlemen, I'm about to excuse
11 you for the evening day.

12 At jury selection, I indicated that I
13 might need you for a small portion of Saturday.

14 Unfortunately, I think I'm going to need
15 to come in on Saturday for about two hours.

16 What I need you to consider, though, is
17 the purpose of convening on Saturday is going to be for
18 hearing final arguments of the parties and receiving the
19 Court's jury instructions.

20 After that, the case is up to you. So
21 what I'm telling you is, I can be available all day
22 Saturday, if you want to begin deliberations Saturday
23 after you get the Court's charge.

24 If you want to come back Monday and begin
25 deliberations, that's fine, too. I'm going to leave

1 that up to you to think about tonight. And if you want
2 to stay longer Saturday, begin your deliberative
3 process, that's fine with me. I will make myself
4 available to do that.

5 But why don't you give me your verdict on
6 that in the morning, okay? Just think about it, and if
7 you need to visit about your schedules and arrange your
8 schedules, you'll have time to do that today and
9 tomorrow, okay?

10 With that, y'all are excused. Please
11 don't talk about the case. Travel safely home.

12 LAW CLERK: All rise.

13 (Jury out.)

14 (End of Testimony.)

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CERTIFICATION

I HEREBY CERTIFY that the foregoing is a true and correct transcript from the stenographic notes of the proceedings in the above-entitled matter to the best of my ability.

/s/_____
SUSAN SIMMONS, CSR
Official Court Reporter
State of Texas No.: 267
Expiration Date: 12/31/10

Date

/s/_____
JUDITH WERLINGER, CSR
Deputy Official Court Reporter
State of Texas No.: 731
Expiration Date: 12/31/10

Date